



# *City of East Grand Rapids Department of Public Safety*

## *Annual Report 2020*

---



Photo by Karen Brower

*June 5  
"Justice for Black Lives March" from  
EGRPS Middle School to John Collins Park*

*East Grand Rapids Department of Public Safety  
Annual Report – 2020*

## **Table of Contents**

### **Section 1: Overview**

Introduction and Service Philosophy .....	1
Department Highlights & Accomplishments 2020 .....	2-3

### **Section 2: Crime Statistics**

Part I - Violent Crime .....	4
Part I - Property Crime.....	5
Part II Crime.....	6-7
Part III Offenses .....	8
Comparison of Part I Crime, Part II Crime & Part III Offenses for 2020 .....	9
The Crime/Crash Clock .....	10
City Comparison – Part I Crime 2020 .....	11
Calls for Service by Month.....	12

### **Section 3: Arrests**

Part I Crime Arrests .....	13
Part II & Part III Crime Arrests .....	14

### **Section 4: Traffic Statistics & Calls for Service**

Traffic Crash Offenses .....	15
Traffic Enforcement.....	16

### **Section 5: Organization and Structure**

Department of Public Safety Organizational Chart .....	17
Public Safety Division .....	18
Criminal Investigations .....	19
Investigative Services Division.....	20-22
Fire / Emergency medical Services Report.....	23
Internal Affairs.....	24-25
Local Area Law Enforcement Staffing Comparisons.....	26

### **Section 6: Historical Perspective**

Selected Activity 1990 - 2020 .....	27
Selected Activity 1992 - 2020 (Bar Charts).....	28-29
Vehicle Crashes 1980 – 2020.....	30
Vehicle Crashes 1992 – 2020 (Bar Charts).....	31

*East Grand Rapids Department of Public Safety  
Annual Report – 2020*



**Section 1**

**OVERVIEW**

## Introduction:



We are pleased to present the 2020 Annual Report for the East Grand Rapids Department of Public Safety.

Due to an unprecedented combination of historically significant and impactful events – namely COVID-19 and the national conversation around racial injustice – 2020 was tumultuous and challenging for every individual, public organization, and private institution in the country. For our East Grand Rapids community, it was no different.

In the summer, the Department skillfully responded to one unplanned and three planned marches focused on social justice and racial inequalities. In each event, all Department members responded in a professional, respectful, fair and unbiased way ensuring participants could peacefully demonstrate while maintaining the public's safety. There were no injuries, complaints, or arrests during any of the events – thanks to the dedicated members of our Public Safety Department, participants, and residents. As evidenced around the country, demonstrations and marches can quickly spiral out of control with injuries, deaths, and property damage.

*Mark A. Herald*

Mark A. Herald  
Director of Public Safety

We are very proud and grateful to how your officers responded to these events. You should be too.

Globally, the COVID-19 pandemic left no one untouched, including the East Grand Rapids community. Numerous members of the Department either contracted the virus or quarantined as the result of exposure to it. Despite these challenges, officers and staff served our community in a safe, dedicated and professional manner without any disruption to core services. We are proud of the outstanding service we continued to provide during the most difficult of years.

The Department is committed to working closely with the community, schools, all levels of government, and key stakeholders to move forward on vital law enforcement and fire safety concerns. While the department must clearly lead in public safety issues, community security is a shared responsibility. The efforts and partnerships of today are the foundations for a securer East Grand Rapids tomorrow. Our goal is to make East Grand Rapids the safest and most livable City in Michigan. We will continue to work with all who are committed to public safety to achieve this desired end.

We are very pleased and thankful for your support and the community's partnership. We will work hard to work hard to maintain your trust and confidence. Together, we can make 2021 and the future a better place to be.

*Ric Buikema*

Ric Buikema  
Captain

## Department Highlights & Accomplishments:

In 2020, the East Grand Rapids Department of Public Safety:

### 1<sup>st</sup> Quarter

- On Thursday, February 6, Chief Herald and Detective Sergeant Kolster appeared before the *Michigan Law Enforcement Accreditation Commission* to answer any questions regarding our final on-site assessment. After answering numerous questions regarding our department and the accreditation process, the MLEAC Board unanimously voted to accept the East Grand Rapids Department of Public Safety as one of only 25 law enforcement agencies to receive accreditation status in Michigan.
- Conducted training with sworn personnel on:
  - Arrests: In-custody (January)
  - Medical First Response (January, February & March)
  - MABAS (January)
  - Response to Resistance (February)
  - Sexual Harassment (March)
  - Several Manual of Policy and Procedures updates
  - Fire Assessments
- Coordinated, under the direction of Capt. Buikema the hiring and background investigation processes to fill three PSO vacancies.
- Prepared COVID-19 action plan.

### 2<sup>nd</sup> Quarter

- Hired PSO Nichlas Pinder who was a former officer with the Phoenix Police Department and PSO Andrew Coaker who was a former part-time officer for the City of Lowell and EGRDPS .
- Sent PSOs Collin Wallace, Cory Buter and Beth Moore to a 40-hour virtual field officer training program.
- Conducted training with sworn personnel on:
  - Implicit bias training online (June)
  - Medical First Response (April, May)
  - Shift fire training
- Assisted with an unplanned march, on June 3, which started in Grand Rapids and then proceeded into East Grand Rapids. Approximately 200 protesters/demonstrated marched through our City. They were peaceful and did not create any issues outside of needed traffic control assistance.

- On Friday, June 5 a brief march/event organized by 7 Forrest Hills Northern students took place that began at 2:00 p.m. and ended at 4:00 p.m. The protesters/marchers met at the Middle School parking lot then proceeded eastbound on Lakeside Drive until they reached John Collins Park where they entered a designated area for their event. The group chanted, played music, and had a few speakers. At 4:00 p.m., the group headed back on Lakeside Drive to the Middle School where they dispersed.

We estimate 400-500 mostly high school age students showed up. They were very respectful and peaceful. There were no issues except for several medical incidents do to heat exhaustion.

- Sent Field Force Teams for 3 nights to assist with civil unrest in Grand Rapids.

### 3<sup>rd</sup> Quarter

- Hire PSO Austin Hughes on August 24.
- Assign PSO's Andrew Coaker and Nick Pinder to the midnight shift after both successfully completed their FTO programs.
- Conduct training with sworn personnel on:
  - Medical First Response
  - Shift fire training
  - Policy review on vehicle operations
  - LEIN recertification
- Held a "Quarterly Engagement Meeting" on October 22 in the "Apparatus Bay" regarding racial profiling and traffic stop data collection. The participants and officers engaged in lively and honest discussions about race and the police.
- Assist "Justice for Black Lives" with a march from Grand Rapids to East Grand Rapids back to Grand Rapids on Saturday, July 11 in the afternoon. There were no incidents of any kind. The march was peaceful and respectful. Mayor Favale also participated in the event.

### 4<sup>th</sup> Quarter

- Held the 6<sup>th</sup> Annual "Public Safety Day" in late October. The event was somewhat diminished due to COVID 19, but there was some attendance by the community.
- Held a "Quarterly Engagement Meeting" on October 22 in the "Apparatus Bay" regarding racial profiling and traffic stop data collection. The participants and officers engaged in lively and honest discussions about race and law enforcement.
- Responded to five residential structure fires, all of which were "saves" with a minimal amount of property damage and no injuries to residents or staff.
- Arrested six individuals for motor vehicle theft.
- Responded to multiple calls involving COVID 19 positive patients. The officers should be commended for their unwavering dedication to service during this unprecedented time.

*East Grand Rapids Department of Public Safety  
Annual Report – 2020*



**Section 2**

**CRIME STATISTICS**

**Part I - Violent Crime:**

Part I Violent Crimes involve the use or threat of force and are defined as follows:

- *Aggravated Assault* – is the unlawful attack by one person upon another with a weapon for the purpose of inflicting severe injury likely to produce death or aggravated bodily harm.
- *Forcible Rape* – is the carnal knowledge of a person forcibly and/or against that person’s will. Assaults or attempts to commit rape by force or threat are also included.
- *Murder & Non-Negligent Manslaughter* – is the willful killing of one human being by another.
- *Robbery* – is the taking or attempt to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence and/or placing the victim in fear.

	Year					% change 19 to 20
	2016	2017	2018	2019	2020	
<b>Part I – Violent Crime*</b>						
Aggravated Assault	2	0	0	1	1	0
Forcible Rape/CSC	2	6	5	5	5	0
Murder & Non-Negligent Manslaughter	0	0	0	0	0	0
Robbery	0	4	2	0	1	100
<i>Total Violent Crime:</i>	<b>4</b>	<b>10</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>17</b>

**Commentary:**

There are no significant trends in this area. In general, violent crime is a rare occurrence in East Grand Rapids.

**Part I - Property Crime:**

Part I Property Crimes are defined as follows:

- *Arson* – is any willful or malicious burning or attempt to burn, with or without intent to defraud, a dwelling, house, public building, motor vehicle or aircraft, personal property of another, etc. Only fires determined through investigation to have been willfully or maliciously set are classified as arsons. Fires of suspicious or unknown origins are excluded.
- *Breaking & Entering* – is the unlawful entry of a structure to commit a felony or a theft. The use of force to gain entry is not required to classify as an offense of burglary.
- *Larceny* – is the unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another. Larceny includes but is not limited to retail fraud, purse snatching, and thefts from motor vehicles.
- *Motor Vehicle Theft* – is the theft or attempted theft of a motor vehicle. This includes the stealing of automobiles, buses, trucks, snowmobiles, motorcycles, mopeds, etc. The definition excludes the taking of a motor vehicle for temporary use by those persons having unlawful access.

Part I – Property Crime	Year					% Change 19 to 20
	2016	2017	2018	2019	2020	
Arson	0	0	0	0	0	0
Breaking & Entering	14	27	19	8	17	113
Larceny	71	164	93	84	102	21
Motor Vehicle Theft	8	4	9	9	16	78
<i>Total Property Crime:</i>	<b>93</b>	<b>195</b>	<b>121</b>	<b>101</b>	<b>135</b>	<b>34</b>

**Commentary:**

Our goal is to consistently reduce the total number of property crimes. Burglaries and larcenies can be significantly reduced if residents remember to lock their doors and windows at all times and secure all valuables inside their houses or garages. Larcenies of property from automobiles can be greatly reduced if residents remove all valuables from their vehicles, secure windows, and doors, even if their automobile is parked in their driveway; **and take their keys out of the vehicle.**

## Part II Crime:

Part II or Non-Index Crimes are less serious offenses committed against persons and/or property. Some key definitions for Part II Crimes are:

- *Disorderly Conduct* – is any behavior that tends to disturb public peace or decorum, scandalize the community, or shock the public sense of morality.
- *Embezzlement* – is the illegal taking, misapplying, or misappropriating of money, property, or other items of value entrusted to a person’s care, custody, or control.
- *Forgery & Counterfeiting* – is the altering, copying, or imitation of something without authority or right with the intent to deceive a person that it is original or genuine.
- *Fraud* – is the intentional perversion of the truth with the purpose of inducing another person, or entity to part with something of value or surrender a legal right.
- *Narcotics Laws* – are the violation of laws prohibiting the production, distribution, and/or use of controlled substances and the equipment/devices utilized in their preparation or use.
- *Non-Aggravated Assault* – is an unlawful physical attack where neither the offender displays a weapon, nor does the victim suffer obvious severe or aggravated bodily injury.
- *Operating While Impaired (OWI)* – is driving or operating a motor vehicle, boat, or snowmobile while mentally or physically impaired as a result of consuming alcohol or drugs/narcotics.
- *Sex Offenses* – are illegal acts done for sexual gratification, involving display or exposure of sexual organs or gross indecency. Rape and prostitution are not included.
- *Stolen Property* – is buying, receiving, selling, concealing, transporting, or possessing property of another with the knowledge that it has been criminally taken.
- *Weapons Offenses* – are the violation of laws or ordinances prohibiting the manufacturing, selling, purchase, transportation, possession, concealment, or use of firearms or deadly weapons.

East Grand Rapids Department of Public Safety  
Annual Report – 2020

-7-

Part II Crime	Year					% Change 19 to 20
	2016	2017	2018	2019	2020	
Assault & Battery	16	23	22	14	18	29
Bomb Threats	0	0	1	1	3	200
Disorderly	29	26	15	15	27	80
Narcotic Law Violations	65	65	65	29	11	-62
Embezzlement	0	0	0	0	0	0
Forgery/Counterfeiting	4	0	4	5	0	-100
Fraud	22	28	49	35	55	57
Liquor Law Violations	28	20	8	4	3	-25
No Account/NSF Check Violations	0	1	0	0	0	0
Obscene/Threatening Phone Calls	6	1	1	6	9	50
Other Federal, State, Local Violations	n/a	n/a	n/a	n/a	n/a	
Operating While Impaired	26	16	21	30	11	-63
Resisting/Obstructing	6	5	8	5	10	100
Sex Offenses/Indecent Exposure	0	2	5	4	4	0
Stalking/Harassment/ Intimidation	0	3	5	4	1	-75
Stolen Property	0	1	4	4	3	-25
Trespassing	6	8	9	6	12	100
Vandalism/MDOP	25	23	21	24	19	-20
Weapons Violations	1	1	1	3	1	-67
<i>Total Part II Crime:</i>	<b>298</b>	<b>246</b>	<b>314</b>	<b>189</b>	<b>187</b>	<b>-01</b>

**Commentary:** Narcotic violations changed with the legalization of marijuana.

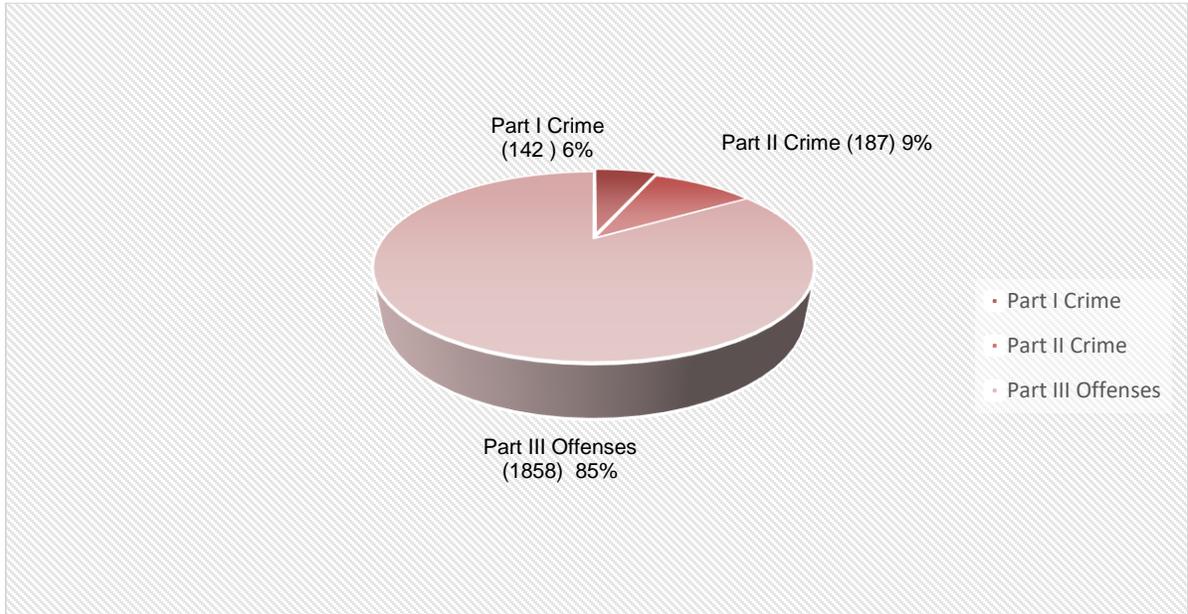
**Part III Offenses:**

Part III Offenses	Year					% Change 19 to 20
	2016	2017	2018	2019	2020	
<b>Animal Offenses</b>						
Animal/Dog Bites	6	2	3	2	4	100
Animal Violations/Compl.	83	117	68	56	39	-30
<b>Juvenile Offenses</b>						
Curfew/Loitering Violations	0	1	0	1	0	-100
Juv. Runaway/Missing Per.	7	2	3	2	4	100
<b>Medical Activity</b>						
Medical Response/Emergency	266	240	268	206	248	20
Natural Deaths	4	5	3	2	4	100
Overdose	1	1	1	0	2	200
Suicides & Attempts	13	20	11	4	8	100
<b>Miscellaneous Offenses</b>						
Assist Citizens/Other PD's	783	825	725	651	500	-23
Court Viol./Warrant Arrests	89	89	93	124	37	-70
Domestic/Neighbor/Disputes	64	80	65	60	56	-7
False Alarms	123	194	203	246	116	-53
Fire Calls/Haz. Conditions	139	52	50	53	61	15
Open Building/Door/Window	0	0	0	0	4	400
Susp. Vehicles/Persons/Etc.	578	557	537	450	371	-19
Voided Complaints	8	40	14	24	22	-9
<b>Traffic Activity</b>						
Traffic Accidents, Total	201	235	320	201	122	-39
Traffic Hazard/Directed	82	50	44	155	36	-77
Parking Complaints	194	252	253	358	148	-59
<i>Total Part III Offenses:</i>	<b>2731</b>	<b>2662</b>	<b>2791</b>	<b>2677</b>	<b>1858</b>	<b>-31</b>

**Commentary:**

Part III Offenses include non-criminal activity, court violations, & juvenile status violations. Directed patrol activity also includes school assignments. Overall activity was down, most likely due to COVID-19.

**Comparison of Part I Crime,  
Part II Crime, & Part III Offenses for 2020:**



**Commentary:**

In relation to overall activity for the year, The City of East Grand Rapids reports few actual crimes. As indicated by the above pie chart, most incidents are Part III Offenses (i.e., non-criminal or routine calls for service).

**The Crime/Crash Clock:**



<b>Part I Violent Crime</b>	2020 Total	Per Week	Per Month	Crime Clock Comments
Aggravated Assault	1	.02	.08	
Forcible Rape	5	.10	.42	
Murder/Non-Negligent Manslaughter	0	0	0	
Robbery	1	.02	.08	
<i>Total Violent Crime:</i>				
<b>Part I Property Crime</b>				
Arson	0	0	0	
Burglary	17	.33	1.42	
Larceny	102	1.96	8.5	
Motor Vehicle Theft	16	.30	1.33	
<i>Total Property Crime:</i>	<b>135</b>	<b>2.6</b>	<b>11.25</b>	
<i>Total All Part 1 Crime:</i>	<b>142</b>	<b>2.7</b>	<b>11.83</b>	
<b>Accidents/Crashes</b>				
Fatal Crashes	0	0	0	
Non-Fatal Injury	6	.12	.50	
Property Damage	77	1.48	6.42	
Private Property	13	.25	1.08	
Hit & Run	26	.50	2.17	
<i>Total Crashes:</i>	<b>122</b>	<b>2.35</b>	<b>10.17</b>	

**Commentary:**

The crime/crash clock shows the annual ratio of crime to a fixed time interval. In East Grand Rapids, “it conveys the annual reported crime/crash experience showing a relative frequency of occurrences of Part I Crimes and crash offenses.” In general, crime and accidents are infrequent occurrences in our city.

**City Comparison - Part I Crime 2019:**

City	<i>Part I Violent Crime 2019</i>				<i>Total Violent Crime</i>	<i>Violent Crime Rate per 1000</i>
	<b>Aggrav. Assault</b>	<b>Rape</b>	<b>Murder Mansl.</b>	<b>Robbery</b>		
Grand Rapids	934	128	17	306	1384	6.88
Grandville	239	27	0	8	274	17.18
Kentwood	115	24	1	20	160	3.09
Walker	11	26	0	8	45	1.81
Wyoming	253	61	3	51	368	4.86
<b>E. Grand Rapids</b>	<b>1</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>7</b>	<b>.64</b>

City	<i>Part I Property Crime 2019</i>				<i>Total Property Crime</i>	<i>Property Crime Rate per 1000</i>
	<b>Arson</b>	<b>B &amp; E</b>	<b>Larceny</b>	<b>MV Theft</b>		
Grand Rapids	35	595	2754	501	3,885	19.42
Grandville	2	48	191	28	269	16.89
Kentwood	5	172	916	81	1174	22.71
Walker	3	67	271	24	365	14.7
Wyoming	9	125	800	197	1,131	17.3
<b>E. Grand Rapids</b>	<b>0</b>	<b>17</b>	<b>102</b>	<b>16</b>	<b>135</b>	<b>12.27</b>

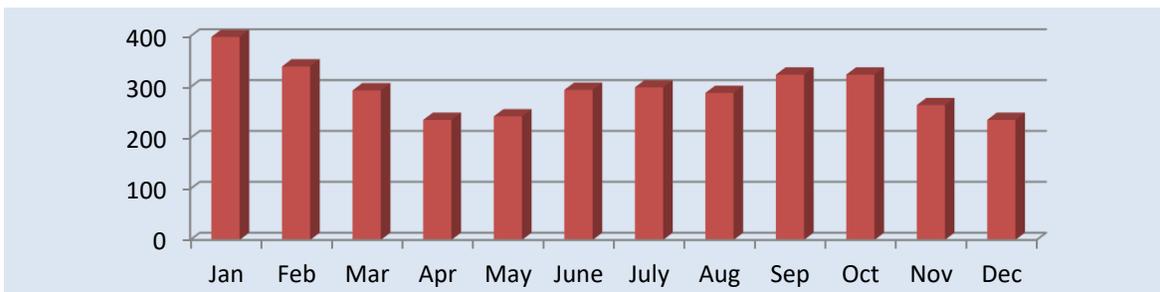
**Commentary:**

East Grand Rapids has the lowest crime rate in the Grand Rapids Metropolitan area. For municipalities with a population base of over 10,000, we are also one of the safest cities in the nation. *Note:* Due to COVID-19, the Department was unable to obtain 2020 statistics from individual cities. The annual uniform crime report numbers for 2020 from the Michigan State Police will not be available until later this year.

**Calls for Service by Month:**

Month:	Year					% Change 19 to 20
	2016	2017	2018	2019	2020	
January	399	466	414	386	399	3.4
February	376	415	398	426	341	-20
March	415	403	471	414	294	-29
April	437	393	450	497	236	-53
May	584	468	539	668	243	-64
June	496	535	540	565	295	-48
July	442	538	514	560	300	-46
August	575	468	477	584	289	-51
September	449	480	426	597	325	-46
October	502	433	454	587	325	-45
November	463	433	417	413	265	-36
December	380	409	354	348	236	-32
<i>Total Calls for Service:</i>	<b>5518</b>	<b>5401</b>	<b>5454</b>	<b>5683</b>	<b>3573</b>	<b>-37</b>

**Calls for Service by Month for 2020:**



**Commentary:** The East Grand Rapids Department of Public Safety reflects state and national trends when responding to calls for service.

*East Grand Rapids Department of Public Safety  
Annual Report – 2020*



**Section 3**

**ARRESTS**

**Part I Crime – Arrests:**

	Arrests					%
	2016	2017	2018	2019	2020	change - 19-20
<b>Part I – Violent Crime Arrests</b>						
Aggravated Assault	1	0	0	0	0	0
Forcible Rape/CSC	0	1	0	1	1	N/C
Murder & Non-Neg. Mans.	0	0	0	0	0	0
Robbery	0	0	0	0	0	0
<i>Total Violent Crime Arrests:</i>	<b>1</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>N/C</b>
<b>Part I – Property Crime Arrests</b>						
Arson	0	0	0	0	0	0
Breaking & Entering	0	2	2	1	2	100
Larceny	0	1	2	2	6	200
Motor Vehicle Theft	0	0	0	0	0	0
<i>Total Property Crime Arrests:</i>	<b><u>0</u></b>	<b><u>1</u></b>	<b><u>4</u></b>	<b><u>3</u></b>	<b><u>8</u></b>	<b>167</b>
<i>Total Part I Crime Arrests:</i>	<b>1</b>	<b>2</b>	<b>4</b>	<b>4</b>	<b>8</b>	<b>100</b>

**Commentary:**

The cumulative arrest totals for each year include both juvenile and adult arrests. When reviewing the figures above, please keep the following in mind: Arrests represent the actual number of individuals arrested. An individual may have been charged with multiple offenses. The reader is cautioned against comparing arrests and offenses, as many times they do not occur in the same years.

**Part II & Part III Crime – Arrests:**

Part II Crime – Arrests	Year					% Change 19 to 20
	2016	2017	2018	2019	2020	
Assault & Battery	8	2	1	1	0	-100
Bomb Threats	0	0	0	1	0	-100
Disorderly	1	1	0	0	0	0
Narcotic Law Violations	125	40	53	5	1	-80
Embezzlement	0	0	0	0	0	0
Forgery/Counterfeiting	0	0	0	0	0	0
Fraud	1	1	1	1	0	-100
Liquor Law Violations	49	20	7	5	2	-60
No Account/NSF Check Violation	0	0	0	0	0	0
Obscene Phone Calls	0	0	0	0	0	0
Other Federal, State, Local Violations	0	0	94	1	0	0
Operating While Impaired	26	16	17	30	11	-63
Resisting/Obstructing	3	9	7	5	2	-60
Sex Offenses/Indecent Exposure	0	0	0	1	0	-100
Solicitation	0	0	0	0	0	0
Stalking/Intimidation	0	0	0	0	0	0
Threatening/Harassing Complaints	1	0	0	0	0	0
Trespassing	2	0	1	1	2	100
Vandalism/MDOP	2	0	2	1	0	0
Weapons Violations	2	0	0	0	0	0
<i>Total Part II Crime Arrests:</i>	<b>218</b>	<b>88</b>	<b>211</b>	<b>52</b>	<b>18</b>	<b>-65</b>

Part III Crime – Arrests	Year					% Change 19 to 20
	2016	2017	2018	2019	2020	
Court Violations – Misc.	52	67	84	63	28	-56
Parole/Probation Violations	5	0	6	2	2	0
Traffic Offenses	125	73	67	125	44	-64
Curfew & Juvenile Runaways	0	1	0	0	0	0
<i>Total Part III Crime Arrests:</i>	<b>177</b>	<b>141</b>	<b>157</b>	<b>190</b>	<b>74</b>	<b>-61</b>

**Commentary:** There were substantial decreases in arrests in almost all categories as COVID-19 significantly limited criminal activity and reduced officers potential contact with individuals.

*East Grand Rapids Department of Public Safety  
Annual Report – 2020*



**Section 4**

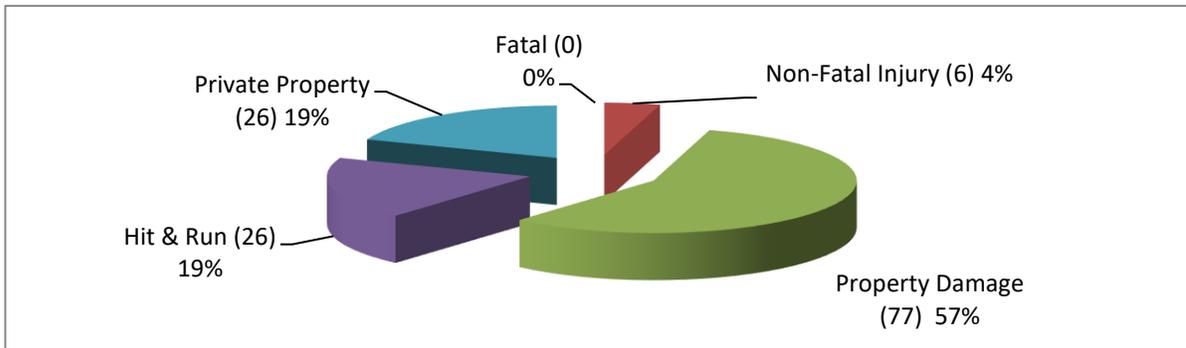
**TRAFFIC STATISTICS  
& CALLS FOR SERVICE**

**Traffic Crash Offenses:** Traffic crashes are classified as follows:

- *Fatal* – A crash in which a death occurs to any of the occupants of any vehicle or pedestrian involved in the crash.
- *Non-Fatal Injury* – Any injury other than death of any vehicle occupant or pedestrian involved in the crash.
- *Property Damage* – A crash involving no injuries to any occupant of any vehicle but does involve property damage.
- *Private Property* – A crash which occurs on private property such as a parking lot or driveway.
- *Hit and Run* – A crash in which at least one of the vehicles and/or driver involved leaves the scene.

Traffic Crash Offenses	Year					% change 19 to 20
	2016	2017	2018	2019	2020	
Fatal	0	0	0	0	0	0
Non-Fatal Injury	10	12	12	10	6	-40
Property Damage	143	166	245	171	77	-55
Hit & Run	30	42	38	40	26	-68
Private Property	16	27	25	29	26	-10
<i>Total Traffic Crashes:</i>	<b>199</b>	<b>247</b>	<b>320</b>	<b>230</b>	<b>135</b>	<b>-41</b>

**Traffic Crash Offenses by Accident Type for 2020:**



**Commentary:** Traffic crashes decreased significantly in 2020 as individuals travelled less due to COVID-19.

## Traffic Enforcement:

Uniform law citations include:

- *Hazardous* – Violations such as careless and reckless driving, failing to stop for a stop sign and failing to stop in assure clear distance are examples of hazardous violations.
- *Speeding* – Speeding is technically a hazardous violation but is separated for purposes of this report.
- *Non-Hazardous* – Some examples of non-hazardous violations are equipment violations, no license on person, vision obstructions, etc.
- *Parking* – Parking violations are issued to vehicles in violation of any city ordinance or state law such as parking to close to a driveway, overtime parking, etc. Fire lane and handicap violations are the only violations that can be enforced on private property.

Traffic Enforcement Activity:	Year					% change 19 to 20
	2016	2017	2018	2019	2020	
Uniform Law Citations	862	798	447	519	159	-69
Verbal Warnings	1227	948	991	1015	499	-51
<i>Total:</i>	<b>2089</b>	<b>1746</b>	<b>1549</b>	<b>1534</b>	<b>658</b>	<b>-57</b>
<b>Parking Enforcement:</b>						
<i>Parking Citations Issued:</i>	<b>547</b>	<b>412</b>	<b>482</b>	<b>358</b>	<b>122</b>	<b>-66</b>

## Commentary:



The basic speed in East Grand Rapids is 25 mph unless otherwise posted. Speed limits and other local and state laws are strictly enforced. Officers use radar to aid in enforcement efforts. The department also uses a portable speed trailer equipped with a visual speed display to alert motorists of their speed.

Uniform law citations are actual numbers of tickets written. Each ticket can have up to three charges.

The number of parking complaints increased but the number of citations issued were down. Most likely when the officer investigated the complaint, he/she determined that the parking complaint was legal.

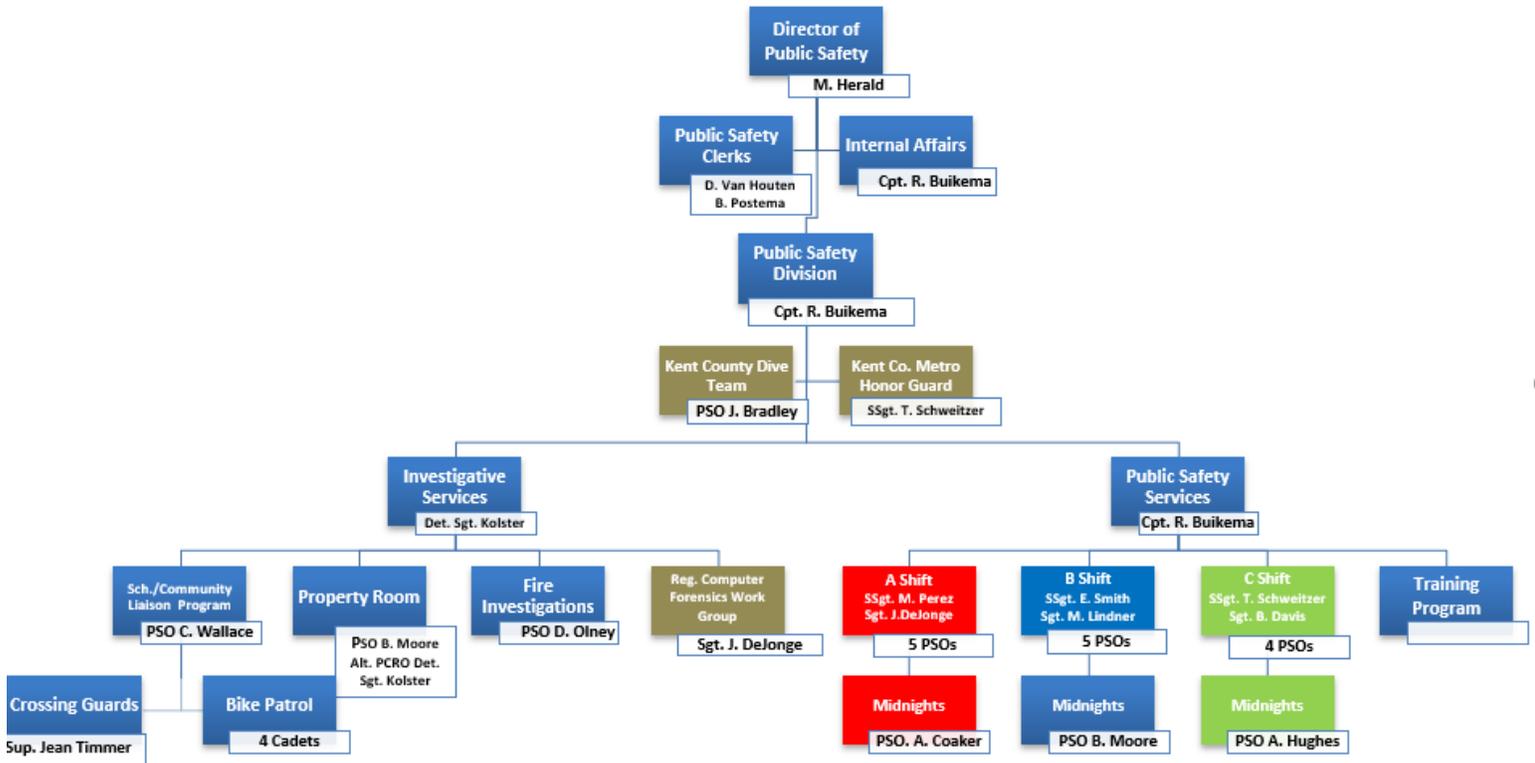
*East Grand Rapids Department of Public Safety  
Annual Report – 2020*



**Section 5**

**ORGANIZATION  
& STRUCTURE**

## Department of Public Safety Organizational Chart:



## Public Safety Division:



Capt. Ric Buikema

An East Grand Rapids Public Safety Officer performs many different duties during their assigned shift. At any time, an officer may be called upon to perform police actions, suppress fire, or perform as a Medical First Responder. All these skills are unique and subject to many variables. Continuous training is required in each discipline for Officers to maintain quality of service.

Public safety services are provided utilizing a 24-hour work schedule. A 24-hour shift is traditionally used to staff departments in the fire service. East Grand Rapids is unique in that it has adopted a modified 24-hour operations schedule to staff its consolidated police and fire services. This schedule maximizes the Department's available personnel.

The Department uses three separate rotating shifts (A, B & C), each working a 24-hour tour of duty. Every shift is staffed with one Staff Sergeant, one Sergeant, and five Public Safety Officers. The Sergeants administer and supervise the Officer's daily activities. A separate 8-hour midnight shift is employed to ensure 24-hour road patrol coverage.

The Department, through its patrol operations, is continually emphasizing a "Community First" approach to public safety. The Department's tradition of answering calls for service that many departments will not normally handle is an example of our efforts to better serve the community. Assigned foot patrols and business property checks add to the safety and security of our city. The use of in-car videos, citizen questionnaires, and performance evaluations ensure all citizens are receiving the highest quality service we can offer.



Fire Training Lakeside Drive – Spring 2020

**Criminal Investigations:**

Clearance Status of Assigned Cases:	Year					% change 19 to 20
	2016	2017	2018	2019	2020	
Open	0	9	0	0	8	800
Unfounded	0	0	0	6	1	-83
Closed	90	124	92	132	152	-15
Otherwise (i.e., victim failed to cooperate)	0	0	0	0	0	0
Inactive	0	5	0	0	0	0
Arrest	4	26	35	25	12	-52
TOT Other Agency	24	3	5	5	2	-60
Warrant Issued	9	9	2	10	1	-90
Cleared by Citation	1	2	1	1	1	0
<i>Total Assigned Cases:</i>	<b>128</b>	<b>178</b>	<b>135</b>	<b>179</b>	<b>177</b>	<b>-1</b>

**Commentary:**

The Detectives receive initial reports taken by uniformed patrol officers that require follow-up or further investigation, or they are assigned cases directly. Their responsibilities include but are not relegated to:

- Identifying and locating criminal offenders
- Arresting criminal offenders
- Collecting and preserving physical evidence
- Recovering and returning stolen property
- Testifying in court
- Coordinating cases
- Investigations with other agencies

## Investigative Services Division:



*Dan Olney*

The Investigative Services Division is responsible for the School Liaison, fire investigations and Property Room management.

The Fire service is a significant link in the public safety concept. By having all officers cross-trained in both police and fire disciplines, the department effectively doubles the number of personnel available at all fire scenes.

Although infrequent, it can be argued that firefighting is the most dangerous task our officers face. The fire service has seen an ever-increasing growth of regulations and mandated policies.

*Fire Inspector*

Requirements for safety equipment and training, and subsequent fines for non-compliance make present day firefighting a true public safety challenge.

The Department continues to work closely with area Fire Departments, particularly in matters concerning mutual aid and fire suppression/response. This collaborative effort is a positive development for both Departments and the citizens we serve. Public Safety responds in a mutual aid capacity primarily with the Grand Rapids, Ada, and Grand Rapids Charter Township Fire Departments when requested.

### *Computer Mobile Device Examiner*



*Mobile Computer Device Examiner  
Sgt. Jeff DeJonge*

In 2016, Sgt. Jeff DeJonge became a member of the West Michigan Computer Crimes Work Group. This group's mission is to investigate and solve computer and electronic device crimes. Comprised of federal (e.g., Secret Service, FBI, etc.), state and local police (GRPD, EGRDPS, KCSO, etc.), local banks, Spectrum Health and Amway, the group has had tremendous success in identifying individuals who use electronic devices to commit crime. Sgt. DeJonge has made significant contributions to the team, particularly in the area of mobile computer device examination.

*Training Unit:*

One of the most demanding tasks of any Public Safety Department is the continuous training required to maintain the knowledge and skills essential for public safety work. The Training Division is responsible for training all staff, both sworn and civilian, in a wide variety of mandatory and non-mandatory police, fire, and emergency services programs. Personnel receive instruction in-house and attend specialized external programs when necessary. Because of the unpredictable nature and potential danger our officers face day in and day out, training will continue to be a regular part of the officer’s duty day. Some examples of training provided in 2018 include:

<i>Police</i>	<i>Fire</i>	<i>Medical</i>
<ul style="list-style-type: none"> <li>• Weapons Qualification</li> <li>• Rapid Deployment Training</li> <li>• Precision Driving</li> <li>• Defensive Tactics</li> <li>• Simunitions</li> <li>• Legal Updates</li> <li>• Cultural Diversity</li> <li>• Implicit Bias</li> <li>• Felony Car Stops</li> </ul>	<ul style="list-style-type: none"> <li>• Fires: Strategies and Tactics</li> <li>• Airboat Ops</li> <li>• Haz-Mat</li> <li>• Ice Rescue</li> <li>• Aerial Operations</li> <li>• Confined Spaces</li> <li>• Extrication</li> <li>• Apparatus Driving</li> </ul>	<ul style="list-style-type: none"> <li>• CPR/AED Certification</li> <li>• Medical First Aid</li> <li>• Blood Borne Pathogens</li> <li>• Patient Assessment</li> <li>• Pediatric Treatment</li> <li>• Airway/Ventilation</li> </ul>

*Public Safety Clerks:*

The responsibilities of assisting the Public Safety Services were handled by two civilian personnel, which comprise the Office Support Staff. In East Grand Rapids, office staff answers all calls made to the Public Safety non-emergency number of 949-7010 between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday. At all other times, the Kent County Sheriff’s Department answers the non-emergency phone line. All 911 calls are answered by the Kent County Sheriff Department’s Emergency Dispatch Center allowing for immediate transmission of calls for service within the City of East Grand Rapids. Additional duties carried out by Office Support Staff include but are not limited to the following:

- Front desk operations: Assist walk-in and telephone customers, process report copies, and issue gun permits, sex offender registrations, impound releases, notary services, background checks, block party registrations, etc.
- Police, fire, and EMS records processing, storage, retrieval, and management
- Administrative tasks involving statistics, hiring, personnel, presentations, and publications
- Parking ticket processing

*Property Room:*



evidence.”

The Department takes in approximately 400 items of property each year. In 2004, the Department replaced civilian staff with sworn personnel for property room management responsibilities. Currently, *Public Safety Officer Beth Moore* is primarily responsible for managing the property room. The property room management team is responsible for the labeling, tagging, packaging and disposition of all property. As a result, all property is tracked from initial storage to eventual disposition in such a manner as to maintain the integrity of the “chain of



Property is divided into four categories. They are found property, evidence, property entered for safekeeping, and forfeiture. Each can require numerous report filings with local, state, and federal authorities. The Department conducts an annual audit of the property room and makes found property available for return to finders. Unclaimed property is donated to charitable organizations.

*School Community Liaison Program:*

Detective Sergeant Scott Kolster coordinates the activities of the school liaison officer - PSO Collin Wallace, whose duties include all juvenile investigations, bike patrol, child safety seat technician, national night out and liaison between the schools and the public safety department. In addition, the officers coordinate the following programs:

- **T.E.A.M. (Teaching, Educating, and Mentoring)**



Collin Wallace

In 2020, school liaison Officer Wallace worked with the schools despite the limitations of COVID-19. His interaction with students was significantly limited. As such, there was a reduction in programs and lessons (e.g., fire safety, internet safety, bicycle and pedestrian safety, gun safety, homeland security, defensive driving, etc. “T.E.A.M. is a proactive effort to make schools and communities safer, promote responsible citizenship, and encourage positive character traits). normally provided.

*School Liaison Officer*

- **Crossing Guards**

The Department also employs school crossing guards. They provide a safe environment for students travelling to and from school.

**Fire / Emergency Medical Service Report:**

	Year					% change 19 to 20
	2016	2017	2018	2019	2020	
<b>Fire Service Activity:</b>						
Single Family Dwelling	10	23	10	10	5	-100
Multiple Family Dwelling	0	0	0	0	0	0
Commercial/Other Building	0	0	0	0	0	0
Vehicles	4	2	1	3	1	-67
Miscellaneous Outdoor	20	9	11	10	2	-80
Fire inspections	90	90	50	0	0	0
Fire Investigations	3	0	2	2	2	0
<i>Fire Service Activity:</i>	<b>127</b>	<b>124</b>	<b>74</b>	<b>25</b>	<b>10</b>	<b>-60</b>
<b>Other Fire Service Runs:</b>						
Smoke Investigation	5	4	7	9	4	-56
Wires Down	58	78	44	76	17	-78
Carbon Monoxide Alarms	11	14	8	5	1	-80
False or Unfounded Alarms	37	18	21	65	44	-32
Mutual Aid Given	2	2	2	5	2	-60
Mutual Aid Received	2	2	1	0	0	0
All Other Runs	80	22	12	104	100	-4
<i>Other Fire Service Runs:</i>	<b>195</b>	<b>140</b>	<b>95</b>	<b>264</b>	<b>91</b>	<b>-66</b>
<i>Total All Fire Activity/Runs:</i>	<b>322</b>	<b>264</b>	<b>169</b>	<b>289</b>	<b>259</b>	<b>-10</b>

**Commentary:**

None.

**Internal Affairs:**

The Internal Affairs function ensures department personnel perform their duties in a lawful and professional manner while respecting the rights and dignity of all persons.

Internal Affairs Complaints:	Year					Total By Type 16 to 20
	2016	2017	2018	2019	2020	
<b>Abuse of Authority</b>						
Excessive/Use of Force	0	0	0	0	0	0
Improper Touching/Behavior	1	0	0	0	0	1
Misuse of Position/Authority	1	1	0	0	0	2
Racial Profiling/Discrim.	1	0	0	0	0	1
Tactical Intimidation	1	0	0	0	0	1
<b>Illegal Activity</b>	0	0	0	0	0	0
<b>Improper Procedure</b>						
Mishandled Personal Property	0	0	0	0	0	0
Enforcement Decision	0	0	1	0	0	1
Falsification of Documents	1	0	0	0	0	1
Rules & Regulation Violation	0	1	0	1	0	2
Inappropriate Detainment	0	0	0	0	0	0
Improper Questioning	0	0	0	0	0	0
Inappropriate Child Interview	0	0	0	0	0	0
Mishandling Evidence	0	0	0	0	0	0
Unsafe Vehicle Operation	0	0	0	0	1	1
Viol. Of Dispatch Procedure	0	0	0	0	0	0
<b>Unprofessional Conduct</b>						
Rudeness/Threatening	1	0	0	0	1	2
Inappropriate Statement	0	0	0	0	0	0
Unprofessional Conduct	0	0	0	1	1	2
<i>Total Complaints:</i>	<b>6</b>	<b>2</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>14</b>

**Commentary:** Complaints concerning the performance of the Department or its members are reviewed by Captain Buikema, who ensures all complaints are thoroughly investigated in a timely manner. Cases are returned to the Director for final disposition. Complaints against an East Grand Rapids Department of Public Safety officer are a rare occurrence.

Internal affairs complaints may be closed in one of four ways:

- *Sustained* – Investigation proved that the act or acts happened, and the complaint is valid.
- *Not Sustained* – Investigation could not prove or disprove the complaint.
- *Exonerated* – Investigation showed that the act or acts did occur, but they were legal or justified or appropriate.
- *Unfounded* – Investigation showed that the act or acts complained of did not occur.
- *Policy Failure* – The investigation disclosed sufficient evidence to prove the act or acts occurred, however the policy: (1) did not address the situation appropriately; (2) contained conflicting information; (3) and/or was deficient and failed to achieve the desired outcome.

Internal Affairs Complaint Dispositions:	Year					Total 16 to 20
	2016	2017	2018	2019	2020	
Sustained/ Sustained in Part	3	1	1	1	2	8
Not Sustained	1	1	0	1	1	4
Exonerated/ Exonerated in Part/ Not Sustained in Part	2	0	0	0	0	2
Unfounded/ Unfounded in Part/ Sustained in Part	0	0	0	0	0	0
Policy Failure	N/A	N/A	N/A	N/A	0	0
<i>Total Dispositions per Year:</i>	6	2	1	2	3	14
<i>% Not Sustained/Exonerated/Unfounded:</i>	<b>50%</b>	<b>50%</b>	<b>0%</b>	<b>50%</b>	<b>67%</b>	

**Commentary:** After reviewing our policies for MLEAC accreditation, the Department added the disposition of “Policy Failure” to address incidents where the organization needed to improve the policy before any individual could be held accountable.

**Local Area Sworn Law Enforcement  
Staffing Comparison - 2020:**

<i>City</i>	<i>Sworn Personnel</i>	<i>City's Estimated Population</i>	<i>Officers per 1000 Population</i>
Grand Rapids	282	194,000	1.45
Grandville	24	15,500	1.55
Kentwood	69	50,000	1.38
Walker	34	24,000	1.42
Wyoming	83	74,000	1.12
<b>East Grand Rapids</b>	<b>28</b>	<b>11,000</b>	<b>2.54</b>

**Commentary:**

The national average for police officers per 1000 population for all cities is 2.3. The East Grand Rapids Department can staff our city at a rate higher than the national average because of the public safety concept. Prior to 1986, the separate police and fire departments in East Grand Rapids had a total of 40 personnel. Even though the Department is comprised of fewer actual bodies, we can provide nearly twice the police and fire coverage because of consolidation. Municipalities struggling with financial difficulties would do well to study our public safety model.

*East Grand Rapids Department of Public Safety  
Annual Report – 2020*



**Section 6**

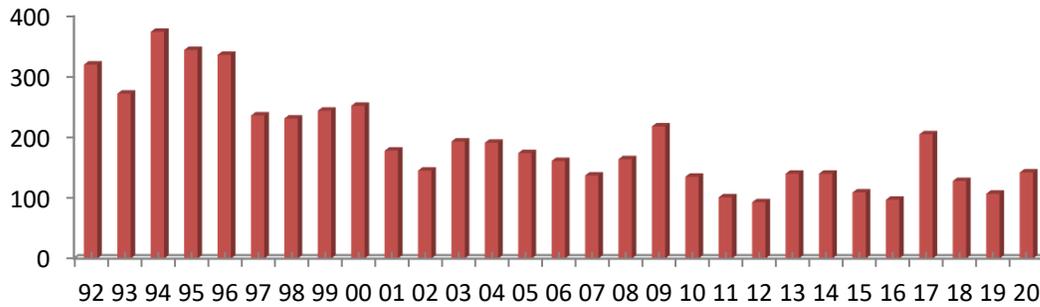
**HISTORICAL PERSPECTIVE**

**Historical Perspective:  
Selected Activity from 1990 – 2020**

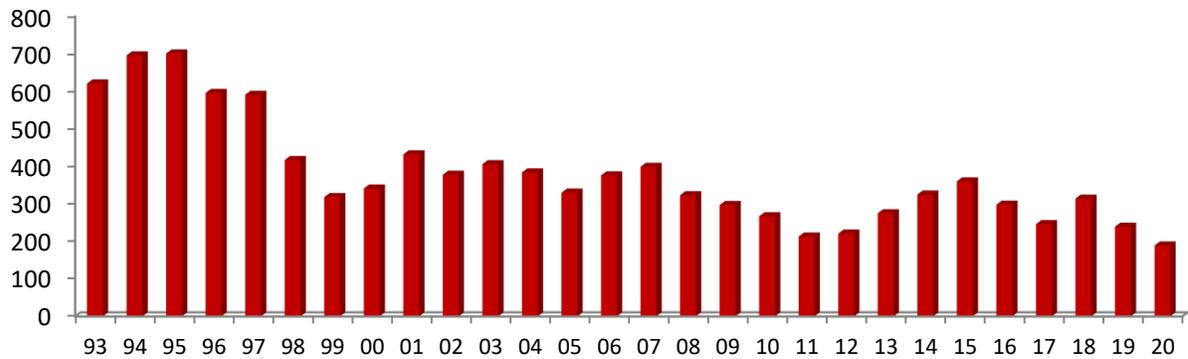
Year:	<i>Activity</i>					
	<b>Part I Crime</b>	<b>Part II Crime</b>	<b>Part III Offense</b>	<b>Home Invasion</b>	<b>Larceny Compl.</b>	<b>False Alarms</b>
1990	257	565	3032	12	208	320
1991	270	550	3279	18	204	337
1992	320	621	3296	13	256	293
1993	272	696	3256	9	226	311
1994	374	701	3397	23	316	363
1995	344	596	3331	8	308	340
1996	336	591	3175	15	270	228
1997	236	417	3181	14	165	250
1998	231	318	3307	40	138	244
1999	244	341	3068	52	125	264
2000	252	432	3523	38	154	284
2001	178	378	3471	29	98	281
2002	145	406	3602	11	91	287
2003	193	384	3564	21	122	272
2004	191	330	3178	26	123	247
2005	174	376	3265	18	115	217
2006	129	399	3018	31	88	140
2007	138	323	3313	26	100	178
2008	164	298	3420	42	116	192
2009	219	267	3133	42	168	177
2010	135	234	2902	39	86	169
2011	101	221	3145	25	90	167
2012	93	275	3812	31	58	N/A
2013	140	325	2186	28	107	162
2014	140	360	2335	23	110	198
2015	109	298	1832	11	84	198
2016	97	246	2731	14	71	123
2017	205	314	2662	27	164	20
2018	128	239	2791	19	93	203
2019	107	189	2677	8	84	183
2020	142	187	1858	17	102	116

**Historical Perspective:  
Selected Activity from 1992 – 2020**

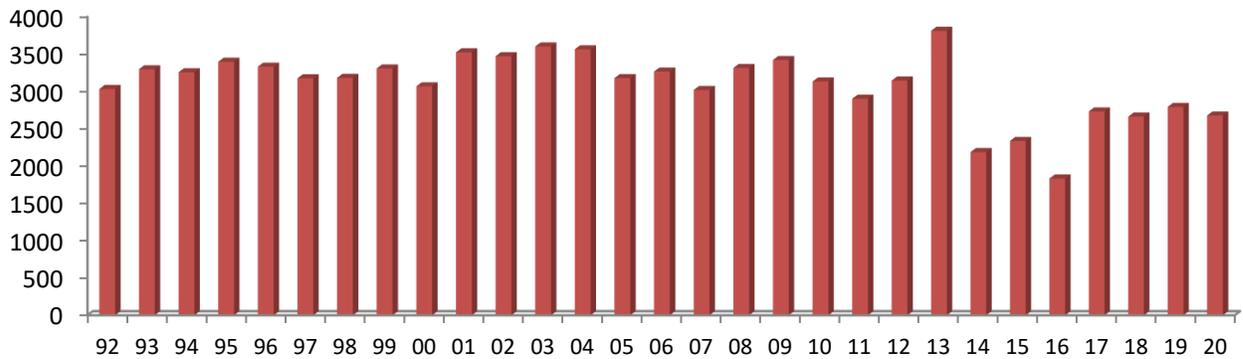
**Part I Crime: 1992 – 2020**



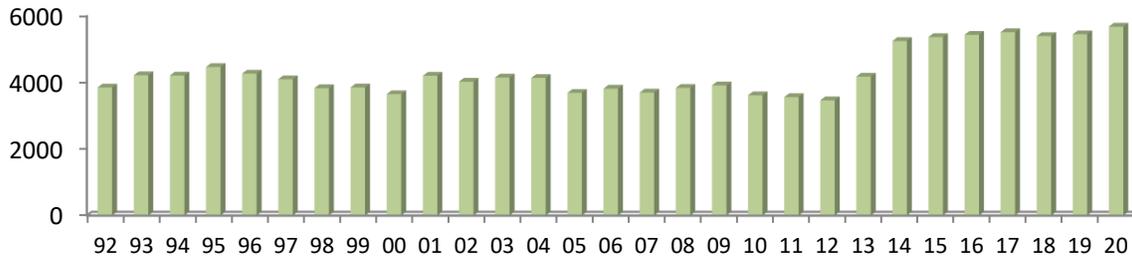
**Part II Crime: 1993 – 2020**



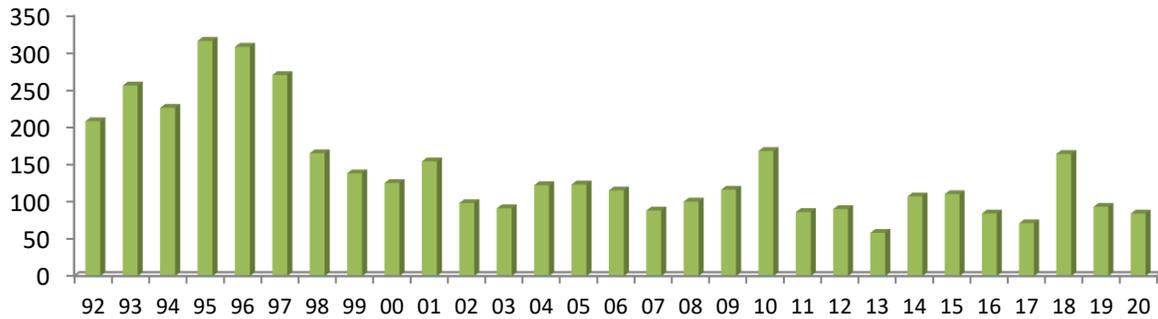
**Part III Offenses: 1992 – 2020**



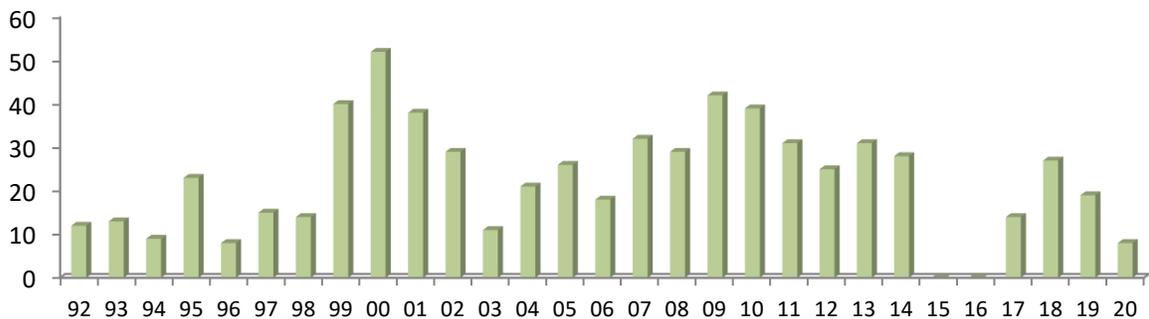
**Total Incidents: 1992 – 2020**



**Selected Criminal Activity:  
Larceny Complaints: 1992 – 2020**



**Selected Criminal Activity:  
Burglary: 1992 – 2020**

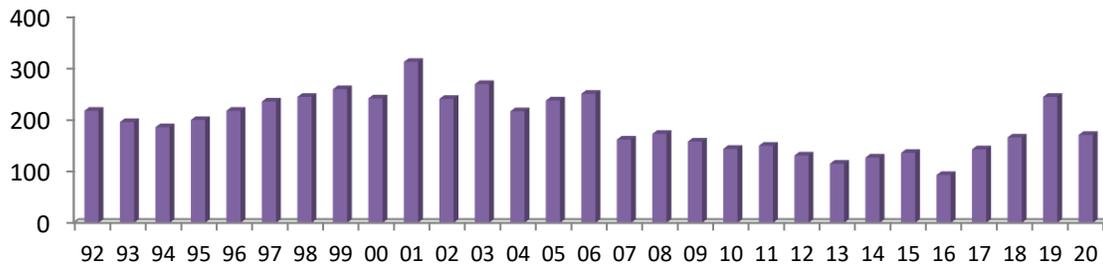


### Historical Perspective - Vehicle Crashes 1980 to Present:

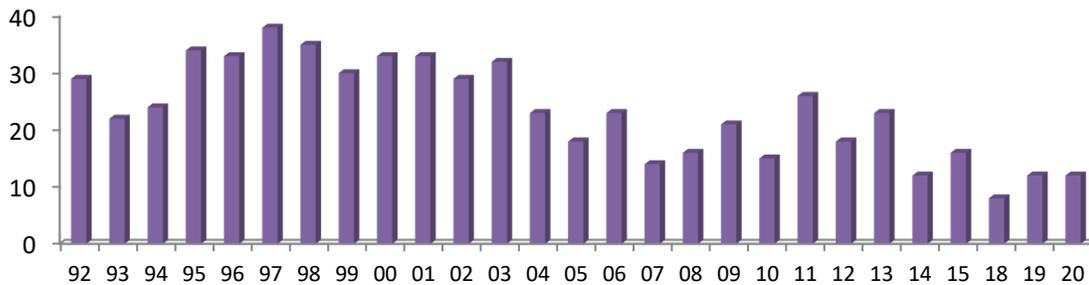
Year & Decade	Property Damage	Personal Injury	Fatal Injury	Total Accidents
<b>80's</b>				
1980	176	29	2	207
1981	144	36	0	180
1982	161	39	1	201
1983	171	47	0	218
1984	151	45	0	196
1985	205	28	0	233
1986	219	30	0	249
1987	178	45	0	223
1988	230	28	1	259
1989	198	25	1	224
<b>90's</b>				
1990	218	29	0	247
1991	236	37	0	273
1992	196	22	0	218
1993	186	24	0	216
1994	200	34	1	235
1995	218	33	1	235
1996	236	38	0	251
1997	245	35	0	274
1998	260	30	0	290
1999	242	33	0	275
<b>00's</b>				
2000	314	32	0	346
2001	232	30	0	262
2002	270	32	1	303
2003	219	21	0	240
2004	238	18	0	256
2005	251	23	0	274
2006	162	14	0	221
2007	173	16	0	253
2008	158	21	0	237
2009	144	15	0	209
<b>10's</b>				
2010	150	26	0	242
2011	131	18	0	191
2012	115	23	0	185
2013	127	12	0	183
2014	136	16	0	194
2015	93	8	0	127
2016	143	10	0	153
2017	166	12	0	178
2018	245	12	0	257
2019	171	12	0	230
<b>20's</b>				
2020	77	6	0	122

**Historical Perspective:  
Vehicle Crashes 1991 – 2020:**

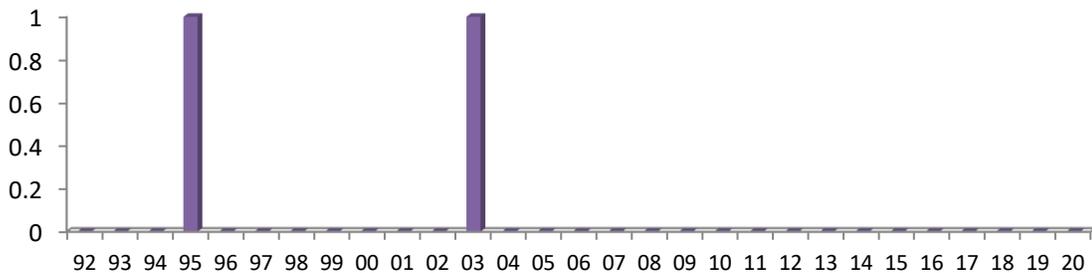
**Property Damage Crashes: 1992 – 2020**



**Personal Injury Crashes: 1992 – 2020**



**Fatal Traffic Crashes: 1992 – 2020**



**Total Traffic Crashes: 1992 – 2020**

