



*City of East Grand Rapids
Department of Public Safety*

*Annual Report
2021*



Public Safety Day - October 2021

Sgt. Mark Lindner and Future Public Safety Director

*East Grand Rapids Department of Public Safety
Annual Report – 2021*

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Section 1

OVERVIEW

Riding for Ryan

"Five days before his 7th birthday, Ryan died from injuries sustained in a bicycle-truck accident. He and his dad had the right-of-way to cross an intersection when a driver did not see Ryan in the crosswalk."

"In an effort to turn this tragedy into something positive, this bicycle safety flag is being given to you to attach to the bike of a child you know. Young, independent bicyclists are prone to harm given their lack of height & visibility."

"Riding for Ryan is a non-profit organization formed to help promote the safety and awareness of young bikers. [Their] goal is to give kids the height & visibility they need to help keep them safe while riding."



Stacie Marsman (Riding for Ryan) and Officer Collin Wallace

Introduction:



Citizens and Colleagues:

We are pleased to present the 2021 Annual Report for the East Grand Rapids Department of Public Safety.

2021 was another year dominated by COVID-19. But there was good news, schools remained in session, the community responded to the pandemic with an extremely high vaccination rate and the Public Safety Department persevered and continued to deliver professional police, fire, and medical first response services to the East Grand Rapids community in an outstanding manner.

The impact of COVID-19 still strongly impacted the Department. Numerous members of the



Mark A. Herald

Department either contracted the virus or quarantined as the result of exposure to it. Despite these challenges, officers and staff served our community in a safe, dedicated, and skilled manner without any disruption to core services.

The Department is committed to collaborating closely with the community, schools, all levels of government, and key stakeholders to move forward on vital law enforcement and fire safety concerns. While the department must clearly lead in public safety issues, community security is a shared responsibility. The efforts and partnerships of today are the foundations for a securer East Grand Rapids tomorrow. Our goal is to make East Grand Rapids the safest and most livable City in Michigan. We will continue to work with all who are committed to public safety to achieve this desired end.

We are thankful for your support and the community's partnership. We will work hard to maintain your trust and confidence. Together, we can make 2022 and the future a better place to be.



Ric Buikema

Department Highlights & Accomplishments:

In 2021, the East Grand Rapids Department of Public Safety:

1st Quarter

- On January 13, A-Shift responded to a residential structure fire in the 2700 block of Reeds Lake Blvd. Upon arrival, officers observed heavy smoke. An immediate search for occupants revealed the house was unoccupied. With assistance from Kentwood F.D., Ada Township F.D., and Grand Rapids Township F.D., the fire was extinguished, and the home was saved.
- Conducted training with sworn personnel on:
 - Arrests: In-custody
 - Medical First Response
 - Response to Resistance
 - Sexual Harassment
 - Several Manual of Policy and Procedures updates
 - Ice Rescue
 - Fire rapid intervention drills
- On February 24, the 1st Quarter “Community Engagement Meeting” on fire services was conducted virtually by C-Shift from the apparatus bay.

2nd Quarter

- Reinstate the “Bike Patrol Program” by hiring four cadets (Zack Frank, Christopher Jackson, Aidan Judge, and Lejla Kovacevic) in May.
- On June 16, 17, and 18, Det. Sgt. Kolster and Ofc. Troy Brown trained all department personnel, including the bike patrol, on “Realistic De-escalation.” The initial training session was for two hours and was well received by Department members. Additional de-escalation training will occur in July.
- Conducted training with sworn personnel on:
 - Airboat operations
 - Medical First Response
 - Shift fire training with the platform
- Completely transition to the 800 MHz radio system for police and fire operations in June. Each officer has been issued a new personal handheld radio and our entire police and fire fleets are now outfitted with 800 MHz mobile radios.

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- Send Staff Sergeant Eric Smith and Sergeant Mark Linder to the Federal Emergency Management Agency (FEMA) field force instructor training school from May 11 – May 15 in Anniston, Alabama. The three-day Field Force Operations (FFO) course provides law enforcement and security officers with instruction in protest types and actions, legal considerations, responsibilities of mobile field force teams, and crowd-control methods. This training was free - paid for by the federal government.

3rd Quarter

- Complete the annual crossing guard refresher training for all crossing guards in early August.

On August 6, successfully extricated a resident trapped “between his car and building materials” in his garage. He was trying to move cement boards (an estimated ton, 2000 lbs.) to work on his residence. His wife heard him screaming, went to the garage, and immediately called 911. All B Shift personnel – SSgt. Eric Smith, Sgt. Mark Lindner, PSO Kelly Kreiner, PSO Zach Nagtzaam, and PSO Nathan Finch – and Det. Sgt. Scott Kolster and Chief Herald immediately responded to the scene. Upon arrival, the victim was bleeding from his head and his legs were trapped under the cement boards. B Shift personnel quickly assessed the scene and determined an appropriate course of action. After initially using saws to cut through key pinch points, all personnel began lifting the cement boards from the victim’s legs. Several minutes later, the victim was successfully extricated, positioned on a gurney, taken to the staged AMR ambulance, and transported to Butterworth Emergency. His legs were severely injured. B Shifts performance in this critical incident was outstanding.
- Send Public Safety Clerk Dave Van Houten and Officer Corey Buter to accreditation training through the Michigan Law Enforcement Accreditation Commission (MLEAC). As assistant accreditation managers, they will assist the Accreditation Manager (Detective Sergeant Scott Kolster) with most aspects of the accreditation process. This will relieve Detective Sergeant Kolster of some necessary but routine program activities like ensuring proofs meet standards, assisting with mock assessments, etc.
- On July 19, 20, & 21, SSgt. Eric Smith & Sgt. Mark Lindner instructed all sworn personnel (A, B, & C shifts) on Field Force tactics, formations, and crowd management techniques. Each officer received 4 hours of hands-on training). Several officers from the GRCC Police Department also attended the training.

4th Quarter

- Held the 7th Annual “Public Safety Day” in late October. The event was diminished due to COVID 19, but there was some attendance by the community.
- Conducted training with sworn personnel on:
 - HAZMAT
 - Medical First Response
 - Firearms Qualifications

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Section 2

CRIME STATISTICS

Part I - Violent Crime:

Part I Violent Crimes involve the use or threat of force and are defined as follows:

- *Aggravated Assault* – is the unlawful attack by one person upon another with a weapon for the purpose of inflicting severe injury likely to produce death or aggravated bodily harm.
- *Forcible Rape* – is the carnal knowledge of a person forcibly and/or against that person’s will. Assaults or attempts to commit rape by force or threat are also included.
- *Murder & Non-Negligent Manslaughter* – is the willful killing of one human being by another.
- *Robbery* – is the taking or attempt to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence and/or placing the victim in fear.

Part I – Violent Crime*	<i>Year</i>					<i>% Change 20 to 21</i>
	2017	2018	2019	2020	2021	
Aggravated Assault	0	0	1	1	2	100
Forcible Rape/CSC	6	5	5	5	9	80
Murder & Non-Negligent Manslaughter	0	0	0	0	0	0
Robbery	<u>4</u>	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	-100
<i>Total Violent Crime:</i>	10	7	6	7	11	57

Commentary:

There are no significant trends in this area. In general, violent crime is a rare occurrence in East Grand Rapids.

Part I - Property Crime:

Part I Property Crimes are defined as follows:

- *Arson* – is any willful or malicious burning or attempt to burn, with or without intent to defraud, a dwelling, house, public building, motor vehicle or aircraft, personal property of another, etc. Only fires determined through investigation to have been willfully or maliciously set are classified as arsons. Fires of suspicious or unknown origins are excluded.
- *Breaking & Entering* – is the unlawful entry of a structure to commit a felony or a theft. The use of force to gain entry is not required to classify as an offense of burglary.
- *Larceny* – is the unlawful taking, carrying, leading, or riding away of property from the possession or constructive possession of another. Larceny includes but is not limited to retail fraud, purse snatching, and thefts from motor vehicles.
- *Motor Vehicle Theft* – is the theft or attempted theft of a motor vehicle. This includes the stealing of automobiles, buses, trucks, snowmobiles, motorcycles, mopeds, etc. The definition excludes the taking of a motor vehicle for temporary use by those persons that have unlawful access.

Part I – Property Crime	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Arson	0	0	0	0	0	0
Breaking & Entering	27	19	8	17	13	-23
Larceny	164	93	84	102	157	54
Motor Vehicle Theft	4	9	9	16	13	-19
<i>Total Property Crime:</i>	195	121	101	135	183	36

Commentary:

Our goal is to consistently reduce the total number of property crimes. Burglaries and larcenies can be significantly reduced if residents remember to always lock their doors and windows and secure all valuables inside their houses or garages. Larcenies of property from automobiles can be reduced if residents remove all valuables from their vehicles, secure windows, and doors, even if their automobile is parked in their driveway; **and take their keys out of the vehicle.**

Part II Crime:

Part II or Non-Index Crimes are less serious offenses committed against persons and/or property. Key definitions for Part II Crimes are:

- *Disorderly Conduct* – is any behavior that tends to disturb public peace or decorum, scandalize the community, or shock the public sense of morality.
- *Embezzlement* – is the illegal taking, misapplying, or misappropriating of money, property, or other items of value entrusted to a person's care, custody, or control.
- *Forgery & Counterfeiting* – is the altering, copying, or imitation of something without authority or right with the intent to deceive a person that it is original or genuine.
- *Fraud* – is the intentional perversion of the truth with the purpose of inducing another person, or entity to part with something of value or surrender a legal right.
- *Narcotics Laws* – are the violation of laws prohibiting the production, distribution, and/or use of controlled substances and the equipment/devices utilized in their preparation or use.
- *Non-Aggravated Assault* – is an unlawful physical attack where neither the offender displays a weapon, nor does the victim suffer obvious severe or aggravated bodily injury.
- *Operating While Impaired (OWI)* – is driving or operating a motor vehicle, boat, or snowmobile while mentally or physically impaired because of consuming alcohol or drugs/narcotics.
- *Sex Offenses* – are illegal acts done for sexual gratification, involving display or exposure of sexual organs or gross indecency. Rape and prostitution are not included.
- *Stolen Property* – is buying, receiving, selling, concealing, transporting, or possessing property of another with the knowledge that it has been criminally taken.
- *Weapons Offenses* – are the violation of laws or ordinances prohibiting the manufacturing, selling, purchase, transportation, possession, concealment, or use of firearms or deadly weapons.

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Part II Crime	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Assault & Battery	23	22	14	18	23	28
Bomb Threats	0	1	1	3	0	-100
Disorderly	26	15	15	27	21	-22
Narcotic Law Violations	65	65	29	11	2	-82
Embezzlement	0	0	0	0	0	0
Forgery/Counterfeiting	0	4	5	0	0	0
Fraud	28	49	35	55	34	-38
Liquor Law Violations	20	8	4	3	3	0
No Account/NSF Check Violations	1	0	0	0	0	0
Obscene/Threatening Phone Calls	1	1	6	9	4	-56
Other Federal, State, Local Violations	0	0	0	0	0	0
Operating While Impaired	16	21	30	11	11	0
Resisting/Obstructing	5	8	5	10	4	-60
Sex Offenses/Indecent Exposure	2	5	4	4	7	75
Stalking/Harassment/ Intimidation	3	5	4	1	0	-100
Trespassing	8	9	6	12	18	50
Vandalism/MDOP	23	21	24	19	27	42
Weapons Violations	<u>1</u>	<u>1</u>	<u>3</u>	<u>1</u>	<u>2</u>	100
<i>Total Part II Crime:</i>	246	314	189	187	156	-17

Commentary: Narcotic violations changed with the legalization of marijuana. The number of Part II Crimes reported was the lowest in five years.

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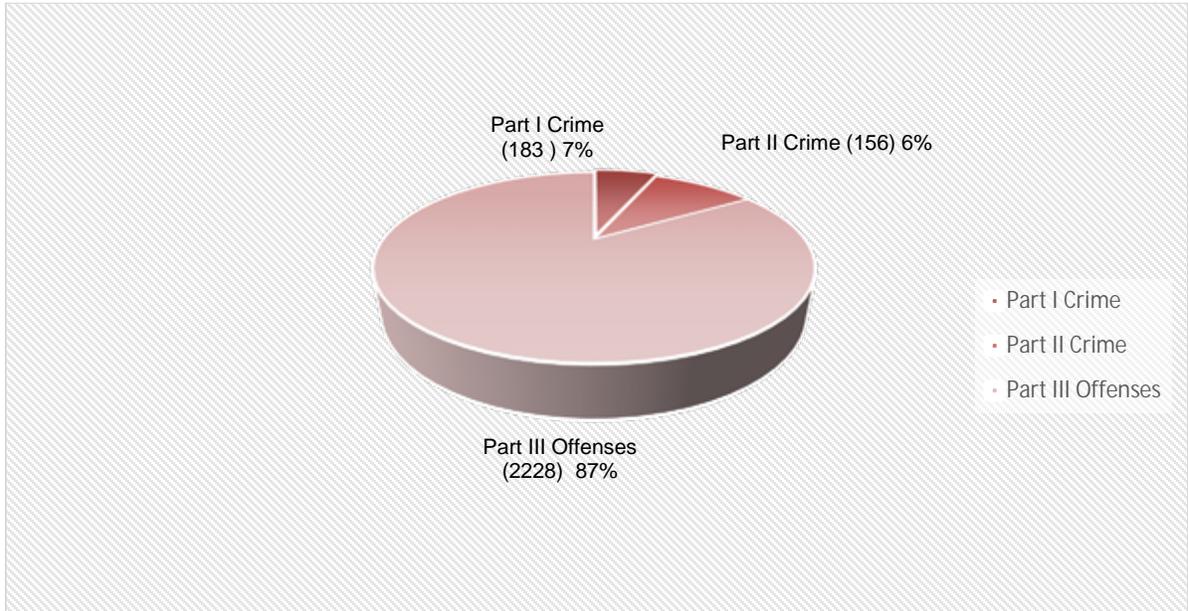
Part III Offenses:

Part III Offenses	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Animal Offenses						
Animal/Dog Bites	2	3	2	4	1	-75
Animal Violations/Complaint	117	68	56	39	26	-33
Juvenile Offenses						
Curfew/Loitering Violations	1	0	1	0	0	0
Juv. Runaway/Missing Per.	2	3	2	4	4	0
Medical Activity						
Medical Response/Emergency	240	268	206	248	262	6
Natural Deaths	5	3	2	4	3	-25
Overdose	1	1	0	2	0	-100
Suicides & Attempts	20	11	4	8	7	-13
Miscellaneous Offenses						
Assist Citizens/Other PD's	825	725	651	500	541	8
Court Viol./Warrant Arrests	89	93	124	37	32	-13
Domestic/Neighbor/Disputes	80	65	60	56	76	36
False Alarms	194	203	246	116	157	35
Fire Calls/Haz. Conditions	52	50	53	61	128	110
Open Building/Door/Window	0	0	0	4	7	75
Susp. Vehicles/Persons/etc.	557	537	450	371	443	19
Voided Complaints	40	14	24	22	24	9
Traffic Activity						
Traffic Accidents, Total	235	320	201	122	156	28
Traffic Hazard/Directed	50	44	155	36	123	242
Parking Complaints	<u>252</u>	<u>253</u>	<u>358</u>	<u>148</u>	<u>238</u>	61
<i>Total Part III Offenses:</i>	2662	2791	2677	1858	2228	20

Commentary:

Part III Offenses include non-criminal activity, court violations, & juvenile status violations. Directed patrol activity also includes school assignments. Overall activity increased over 2020 but was less than the first three reported years.

**Comparison of Part I Crime,
Part II Crime, & Part III Offenses for 2021:**



Commentary:

In relation to overall activity for the year, The City of East Grand Rapids reports few actual crimes. As indicated by the above pie chart, most incidents are Part III Offenses (i.e., non-criminal or routine calls for service).

The Crime/Crash Clock:



Part I Violent Crime	<i>2021 Total</i>	<i>Per Week</i>	<i>Per Month</i>	<i>Crime Clock Comments</i>
Aggravated Assault	2	.04	.17	1 assault every 182 days
Forcible Rape	9	.17	.75	1 CSC every 41 days
Murder/Non-Negligent Manslaughter	0	0	0	
Robbery	0	0	0	
<i>Total Violent Crime:</i>	11	.21	.92	1 violent crime every 33 days
Part I Property Crime				
Arson	0	0	0	
Burglary	13	.25	1.1	
Larceny	157	3.02	13.1	
Motor Vehicle Theft	13	.25	1.1	1 MVT every 2.3 days
<i>Total Property Crime:</i>	183	3.52	15.25	
<i>Total All Part 1 Crime:</i>	194	3.73	16.17	1 Part I Crime every 1.8 days
Accidents/Crashes				
Fatal Crashes	0	0	0	
Non-Fatal Injury	6	.12	.5	
Property Damage	118	2.27	9.83	
Private Property	10	.19	.83	
Hit & Run	22	.42	1.83	
<i>Total Crashes:</i>	156	3	13	1 crash every 2.3 days

Commentary:

The crime/crash clock shows the annual ratio of crime to a fixed time interval. In East Grand Rapids, "it conveys the annual reported crime/crash experience showing a relative frequency of occurrences of Part I Crimes and crash offenses."

City Comparison - Part I Crime 2020:

City	<i>Part 1 Violent Crime 2020</i>				<i>Total Violent Crime</i>	<i>Violent Crime Rate per 1000</i>
	Aggrav. Assault	Rape	Murder Mansl.	Robbery		
Grand Rapids	1208	105	29	327	1669	8.3
Grandville	223	32	2	14	271	17.26
Kentwood	151	23	5	26	205	3.93
Walker	16	20	1	6	43	1.82
Wyoming	361	58	8	84	511	6.67
E. Grand Rapids	1	5	0	1	7	.57

City	<i>Part 1 Property Crime 2020</i>				<i>Total Property Crime</i>	<i>Property Crime Rate per 1000</i>
	Arson	B & E	Larceny	MV Theft		
Grand Rapids	69	805	4355	814	6043	30.15
Grandville	1	55	171	42	269	17.13
Kentwood	4	165	856	169	1194	22.94
Walker	1	59	236	65	361	15.33
Wyoming	19	330	1411	297	2057	26.88
E. Grand Rapids	0	17	102	16	135	11.04

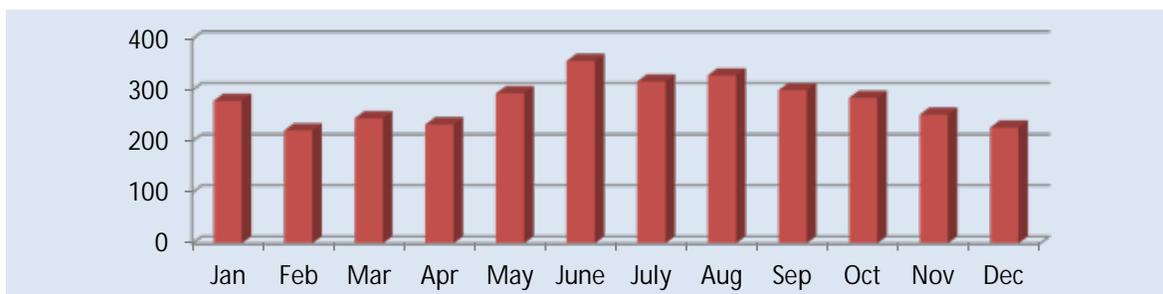
Commentary:

East Grand Rapids has the lowest crime rate of the six core cities in the Grand Rapids Metropolitan area. For municipalities with a population base of over 10,000, we are also one of the safest cities in the nation. *Note:* The Department was unable to obtain 2021 statistics from individual cities. The annual uniform crime report numbers for 2021 from the Michigan State Police will not be available until later this year.

Calls for Service by Month:

Month:	<i>Year</i>					<i>% Change 20 to 21</i>
	2017	2018	2019	2020	2021	
January	466	414	386	399	279	-30
February	415	398	426	341	221	-35
March	403	471	414	294	245	-16
April	393	450	497	236	233	-1
May	468	539	668	243	294	21
June	535	540	565	295	357	21
July	538	514	560	300	317	5
August	468	477	584	289	329	14
September	480	426	597	325	300	-8
October	433	454	587	325	285	-12
November	433	417	413	265	252	-5
December	<u>409</u>	<u>354</u>	<u>348</u>	<u>236</u>	<u>227</u>	-4
<i>Total Calls for Service:</i>	5401	5454	5683	3573	3339	-7

Calls for Service by Month for 2021:



Commentary: The East Grand Rapids Department of Public Safety reflects state and national trends – more calls in the summer; less in the winter – when responding to calls for service.

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Section 3

ARRESTS

Part I Crime – Arrests:

	<i>Arrests</i>					<i>% Change 20 - 21</i>
	2017	2018	2019	2020	2021	
Part I – Violent Crime Arrests						
Aggravated Assault	0	0	0	0	0	0
Forcible Rape/CSC	1	0	1	1	1	0
Murder & Non-Neg. Mans.	0	0	0	0	0	0
Robbery	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	0
<i>Total Violent Crime Arrests:</i>	1	0	1	1	1	0
Part I – Property Crime Arrests						
Arson	0	0	0	0	0	0
Breaking & Entering	2	2	1	2	0	-200
Larceny	1	2	2	6	2	-67
Motor Vehicle Theft	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>	400
<i>Total Property Crime Arrests:</i>	3	4	3	8	6	-25
<i>Total Part I Crime Arrests:</i>	4	4	4	9	7	-22

Commentary:

The cumulative arrest totals for each year include both juvenile and adult arrests. When reviewing the figures above, please keep the following in mind: Arrests represent the actual number of individuals arrested. An individual may have been charged with multiple offenses. The reader is cautioned against comparing arrests and offenses, as many times they do not occur in the same years.

Part II & Part III Crime – Arrests:

Part II Crime – Arrests	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Assault & Battery	2	1	1	0	6	600
Bomb Threats	0	0	1	0	0	0
Disorderly	1	0	0	0	2	200
Narcotic Law Violations	40	53	5	1	3	200
Embezzlement	0	0	0	0	0	0
Forgery/Counterfeiting	0	0	0	0	0	0
Fraud	1	1	1	0	0	0
Liquor Law Violations	20	7	5	2	2	0
No Account/NSF Check Violation	0	0	0	0	0	0
Obscene Phone Calls	0	0	0	0	0	0
Other Federal, State, Local Violations	0	0	1	0	0	0
Operating While Impaired	16	17	30	11	10	9
Resisting/Obstructing	9	7	5	2	1	-100
Sex Offenses/Indecent Exposure	0	0	1	0	1	100
Solicitation	0	0	0	0	0	0
Stalking/Intimidation	0	0	0	0	0	0
Threatening/Harassing Complaints	0	0	0	0	0	0
Trespassing	0	1	1	2	2	0
Vandalism/MDOP	0	2	1	0	0	0
Weapons Violations	0	0	0	0	1	100
<i>Total Part II Crime Arrests:</i>	88	89	52	18	53	194

Part III Crime – Arrests	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Court Violations – Misc.	67	84	63	28	26	-7
Parole/Probation Violations	0	6	2	2	0	-200
Traffic Offenses	73	67	125	44	47	7
Curfew & Juvenile Runaways	1	0	0	0	0	0
<i>Total Part III Crime Arrests:</i>	141	157	190	74	73	-1

Commentary: The number of arrests for Part II crimes returned to the low end of pre-COVID 19 levels. Part III crime arrests were at a five-year low.

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Section 4

**TRAFFIC STATISTICS
& CALLS FOR SERVICE**



Bike Patrol Cadets 2021:

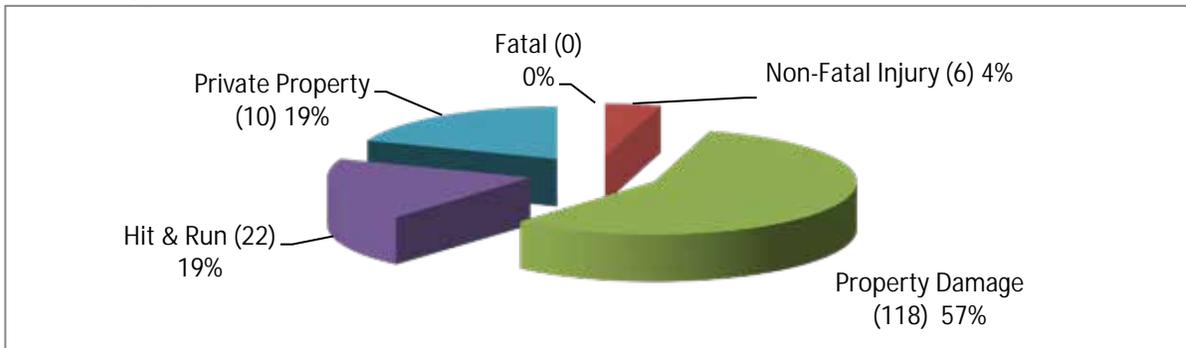
Aiden Judge, Lejla Kovacervic, & Chris Jackson

Traffic Crash Offenses: Traffic crashes are classified as follows:

- *Fatal* – A crash in which a death occurs to any of the occupants of any vehicle or pedestrian involved in the crash.
- *Non-Fatal Injury* – Any injury other than death of any vehicle occupant or pedestrian involved in the crash.
- *Property Damage* – A crash involving no injuries to any occupant of any vehicle but does involve property damage.
- *Private Property* – A crash which occurs on private property such as a parking lot or driveway.
- *Hit and Run* – A crash in which at least one of the vehicles and/or driver involved leaves the scene.

Traffic Crash Offenses	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Fatal	0	0	0	0	0	0
Non-Fatal Injury	12	12	10	6	6	0
Property Damage	166	245	171	77	118	53
Hit & Run	42	38	40	26	22	15
Private Property	<u>27</u>	<u>25</u>	<u>29</u>	<u>26</u>	<u>10</u>	-62
<i>Total Traffic Crashes:</i>	247	320	230	135	156	16

Traffic Crash Offenses by Accident Type for 2021:



Commentary: Traffic crashes increased slightly in 2021 but were lower than the first three reported years. The national average for accidents per thousand is **18.12**. The accident rate for East Grand Rapids per thousand is **12.76**.

Traffic Enforcement:

Uniform law citations include:

- *Hazardous* – Violations such as careless and reckless driving, failing to stop for a stop sign and failing to stop in assure clear distance are examples of hazardous violations.
- *Speeding* – Speeding is technically a hazardous violation but is separated for purposes of this report.
- *Non-Hazardous* – Examples of non-hazardous violations are equipment violations, no license on person, vision obstructions, etc.
- *Parking* – Parking violations are issued to vehicles in violation of any city ordinance or state law such as parking to close to a driveway, overtime parking, etc. Fire lane and handicap violations are the only violations that can be enforced on private property.

Traffic Enforcement Activity:	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Uniform Law Citations	798	447	519	159	154	-3
Verbal Warnings	948	991	1015	499	262	-47
<i>Total:</i>	1746	1549	1534	658	416	-37
Parking Enforcement:						
<i>Parking Citations Issued:</i>	412	482	358	122	412	238

Commentary:



The basic speed in East Grand Rapids is 25 mph unless otherwise posted. Speed limits and other local and state laws are strictly enforced. Officers use radar to aid in enforcement efforts. The department also uses a portable speed trailer equipped with a visual speed display to alert motorists of their speed.

Uniform law citations are actual numbers of tickets written. Each ticket can have up to three charges.

The number of parking complaints increased, and the number of parking citations also went up due to the reestablishment of the bike patrol.

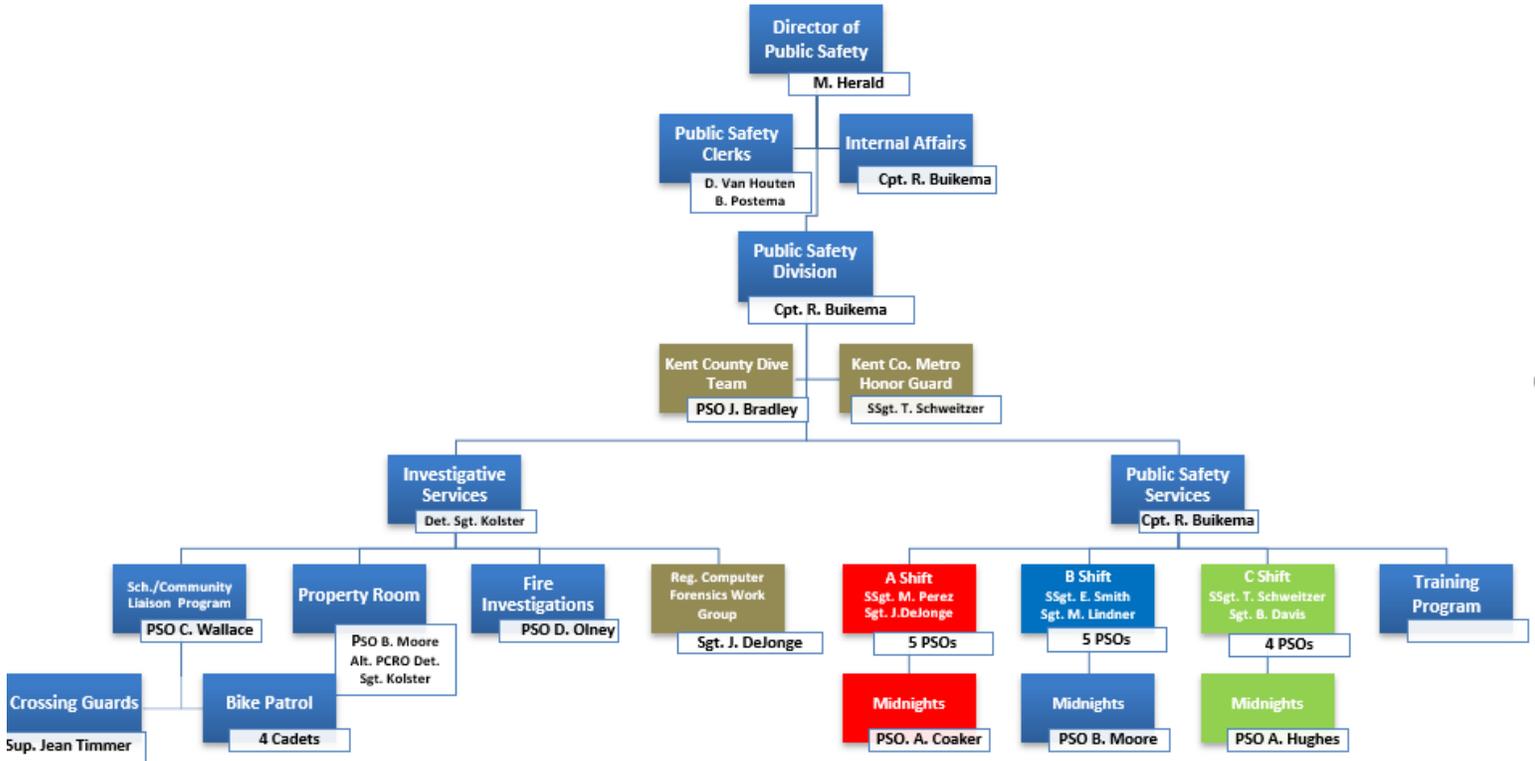
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Section 5

**ORGANIZATION
& STRUCTURE**

Department of Public Safety
Organizational Chart:



Public Safety Division:



Capt. Ric Buikema

An East Grand Rapids public safety officer performs many different duties during their assigned shift. At any time, an officer may be called upon to perform police actions, suppress fire, or perform as a medical first responder. All these skills are unique and subject to many variables. Continuous training is required in each discipline for officers to maintain quality of service.

Public safety services are provided utilizing a 24-hour work schedule. A 24-hour shift is traditionally used to staff departments in the fire service. East Grand Rapids is unique in that it has adopted a modified 24-hour operations schedule to staff its consolidated police and fire services. This schedule maximizes the Department's available personnel.

The Department uses three separate rotating shifts (A, B & C), each working a 24-hour tour of duty. Every shift is staffed with one staff sergeant, one sergeant, and five public safety officers. The sergeants administer and supervise the officer's daily activities. A separate 8-hour midnight shift is employed to ensure 24-hour road patrol coverage.

The Department, through its patrol operations, is continually emphasizing a “*Community First*” approach to public safety. The Department's tradition of answering calls for service that many departments will not normally manage is an example of our efforts to better serve the community. Assigned foot patrols and business property checks add to the safety and security of our city. The use of in-car videos, body cameras, citizen questionnaires, and performance evaluations ensure all citizens are receiving the highest quality service we can offer.



Fire Training Lakeside Drive – Spring 2020

Criminal Investigations:

Clearance Status of Assigned Cases:	Year					% Change 20 to 21
	2017	2018	2019	2020	2021	
Open	9	0	0	8	6	-25
Unfounded	0	0	6	1	2	100
Closed	124	92	132	152	153	1
Otherwise (i.e., victim failed to cooperate)	0	0	0	0	0	0
Inactive	5	0	0	0	0	0
Arrest	26	35	25	12	18	50
TOT Other Agency	3	5	5	2	1	-100
Warrant Issued	9	2	10	1	0	-100
Cleared by Citation	2	1	1	1	0	-100
<i>Total Assigned Cases:</i>	178	135	179	177	180	1.7

Commentary:

The detective sergeant receives initial reports taken by uniformed patrol officers that require follow-up or further investigation, or they are assigned cases directly. Their responsibilities include but are not relegated to:

- Identifying and locating criminal offenders
- Arresting criminal offenders
- Collecting and preserving physical evidence
- Recovering and returning stolen property
- Testifying in court
- Coordinating cases
- Investigations with other agencies

Investigative Services Division:



*Fire Inspector
Dan Olney*

The Investigative Services Division is responsible for overseeing the school /community liaison officer, fire investigations and Property Room.

The fire service is a significant link in the public safety concept. By having all officers cross-trained in both police and fire disciplines, the Department effectively doubles the number of personnel available at all fire scenes.

Although infrequent, it can be argued that firefighting is the most dangerous task our officers face. The fire service has seen an ever-increasing growth of regulations and mandated policies.

Requirements for safety equipment and training, and subsequent fines for non-compliance make present day firefighting a true public safety challenge.

The Department continues to work closely with area fire departments, particularly in matters concerning mutual aid and fire suppression/response. This collaborative effort is a positive development for both departments and the citizens we serve. Our officers respond in a mutual aid capacity primarily with the Grand Rapids, Ada, and Grand Rapids Charter Township Fire Departments when requested.

Computer Mobile Device Examiner



*Mobile Computer Device Examiner
Sgt. Jeff DeJonge*

In 2016, Sgt. Jeff DeJonge became a member of the West Michigan Computer Crimes Work Group. This group's mission is to investigate and solve computer and electronic device crimes. Comprised of federal (e.g., Secret Service, FBI, etc.), state and local police (GRPD, EGRDPS, KCSO, etc.), local banks, Spectrum Health and Amway, the group has had tremendous success in identifying individuals who use electronic devices to commit crime. Sgt. DeJonge has made significant contributions to the team, particularly in mobile computer device examination.

Training Unit:

One of the most demanding tasks of any Public Safety Department is the continuous training required to maintain the knowledge and skills essential for public safety work. The Training Division is responsible for training all staff, both sworn and civilian, in a wide variety of mandatory and non-mandatory police, fire, and emergency services programs. Personnel receive instruction in-house and attend specialized external programs when necessary. Because of the unpredictable nature and potential danger our officers face day in and day out, training will continue to be a regular part of the officer's duty day. Examples of training provided in 2021 include:

<i>Police</i>	<i>Fire</i>	<i>Medical</i>
<ul style="list-style-type: none"> • Weapons Qualification • De-escalation • Rapid Deployment Training • Precision Driving • Field Force • Defensive Tactics • Simmunitions • Legal Updates • Cultural Diversity • Implicit Bias • Felony Car Stops • Crisis Intervention 	<ul style="list-style-type: none"> • Fires: Strategies and Tactics • Airboat Ops • Haz-Mat • Aerial Operations • Confined Spaces • Extrication • Apparatus Driving 	<ul style="list-style-type: none"> • CPR/AED Certification • Medical First Aid • Blood Borne Pathogens • Patient Assessment • Pediatric Treatment • Airway/Ventilation

Public Safety Clerks:

The responsibilities of assisting Public Safety Services were overseen by two civilian personnel, which comprise the Office Support Staff. In East Grand Rapids, office staff answers all calls made to the Public Safety non-emergency number of 949-7010 between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday. At all other times, the Kent County Sheriff's Department answers the non-emergency phone line. All 911 calls are answered by the Kent County Sheriff Department's Emergency Dispatch Center allowing for immediate transmission of calls for service within the City of East Grand Rapids. Additional duties conducted by office support staff include but are not limited to the following:

- Front desk operations: Assist walk-in and telephone customers, process report copies, and issue gun permits, sex offender registrations, impound releases, notary services, background checks, block party registrations, etc.
- Police, fire, and EMS records processing, storage, retrieval, and management
- Administrative tasks involving statistics, hiring, personnel, presentations, and publications
- Parking ticket processing

Property Room:



evidence.”

The Department takes in approximately four hundred items of property each year. In 2004, the Department replaced civilian staff with sworn personnel for property room management responsibilities. Currently, *Public Safety Officer Beth Moore* is primarily responsible for managing the property room. The property room management team is responsible for the labeling, tagging, packaging and disposition of all property. As a result, all property is tracked from initial storage to eventual disposition in such a manner as to maintain the integrity of the “chain of



Property is divided into four categories. They are found property, evidence, property entered for safekeeping, and forfeiture. Each can require numerous report filings with local, state, and federal authorities. The Department conducts an annual audit of the property room and makes found property available for return to finders. Unclaimed property is donated to charitable organizations.

School Community Liaison Program:

Detective Sergeant Scott Kolster coordinates the activities of the school liaison officer - PSO Collin Wallace, whose duties include all juvenile investigations, bike patrol, child safety seat technician, national night out and liaison between the schools and the public safety department. In addition, the officers coordinate the following programs:

- **T.E.A.M. (Teaching, Educating, and Mentoring)**



In 2021, school liaison Officer Wallace collaborated with the schools despite the limitations of COVID-19. His interaction with students was significantly limited. As such, there was a reduction in programs and lessons (e.g., fire safety, internet safety, bicycle and pedestrian safety, gun safety, homeland security, defensive driving, etc. “T.E.A.M. is an initiative-taking effort to make schools and communities safer, promote responsible citizenship, and encourage positive character traits) normally provided.

*School Liaison Officer
Collin Wallace*

- **Crossing Guards**

The Department also employs school crossing guards. They provide a safe environment for students travelling to and from school.

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Fire / Emergency Medical Service Report:

	<i>Year</i>					<i>% Change 20 to 21</i>
	2017	2018	2019	2020	2021	
Fire Service Activity:						
Single Family Dwelling	23	10	10	5	6	20
Multiple Family Dwelling	0	0	0	0	0	0
Commercial/Other Building	0	0	0	0	0	0
Vehicles	2	1	3	1	2	100
Miscellaneous Outdoor	9	11	10	2	1	-100
Fire inspections	90	50	30	75	35	-53
Fire Investigations	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>	<u>2</u>	0
<i>Fire Service Activity:</i>	124	74	55	85	46	-45
Other Fire Service Runs:						
Smoke Investigation	4	7	9	4	4	0
Wires Down	78	44	76	17	15	-12
Carbon Monoxide Alarms	14	8	5	1	2	100
False or Unfounded Alarms	18	21	65	44	65	48
Mutual Aid Given	2	2	5	2	18	800
Mutual Aid Received	2	1	0	0	2	200
All Other Runs	<u>22</u>	<u>12</u>	<u>104</u>	<u>100</u>	<u>82</u>	-18
<i>Other Fire Service Runs:</i>	140	95	264	168	188	12
<i>Total All Fire Activity/Runs:</i>	264	169	319	253	234	-8

Commentary:

None.

Internal Affairs:

The Internal Affairs function ensures department personnel perform their duties in a lawful and professional manner while respecting the rights and dignity of all persons.

	<i>Year</i>					<i>Total By Type 17 to 21</i>
	2017	2018	2019	2020	2021	
Internal Affairs Complaints:						
Abuse of Authority						
Excessive/Use of Force	0	0	0	0	0	0
Improper Touching/Behavior	0	0	0	0	0	0
Misuse of Position/Authority	1	0	0	0	0	1
Racial Profiling/Discrimination	0	0	0	0	1	1
Illegal Activity	0	0	0	0	0	0
Improper Procedure						
Mishandled Personal Property	0	0	0	0	0	0
Enforcement Decision	0	1	0	0	0	1
Falsification of Documents	0	0	0	0	0	0
Rules & Regulation Violation	1	0	1	0	2	4
Inappropriate Detainment	0	0	0	0	0	0
Improper Questioning	0	0	0	0	0	0
Inappropriate Child Interview	0	0	0	0	0	0
Mishandling Evidence	0	0	0	0	0	0
Unsafe Vehicle Operation	0	0	5	1	7	13
Unprofessional Conduct						
Rudeness/Threatening	0	0	1	1	0	2
Inappropriate Statement	0	0	2	0	1	3
Unprofessional Conduct	<u>0</u>	<u>0</u>	<u>2</u>	<u>1</u>	<u>5</u>	<u>8</u>
<i>Total Complaints:</i>	2	1	11	3	16	33

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Commentary: Complaints concerning the performance of the Department, or its members are reviewed by Captain Buikema, who ensures all complaints are thoroughly investigated in a timely manner. Cases are returned to the Director for final disposition. Complaints against an East Grand Rapids Department of Public Safety officer are a rare occurrence.

Internal affairs complaints may be closed in one of five ways:

- *Sustained*– Investigation proved that the act or acts happened, and the complaint is valid.
- *Not Sustained* – Investigation could not prove or disprove the complaint.
- *Exonerated* – Investigation showed that the act or acts did occur, but they were legal, justified, or appropriate.
- *Unfounded* – Investigation showed that the act or acts complained of did not occur.
- *Policy Failure* – The investigation disclosed sufficient evidence to prove the act or acts occurred, however the policy: (1) did not address the situation appropriately; (2) contained conflicting information; (3) and/or was deficient and failed to achieve the desired outcome.

Internal Affairs Complaint Dispositions:	Year					Total 17 to 21
	2017	2018	2019	2020	2021	
Sustained/ Sustained in Part	1	1	9	2	14	27
Not Sustained	1	0	1	1	2	5
Exonerated/ Exonerated in Part/ Not Sustained in Part	0	0	1	0	0	1
Unfounded/ Unfounded in Part/ Sustained in Part	0	0	0	0	0	0
Policy Failure	<u>N/A</u>	<u>N/A</u>	<u>N/A</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Total Dispositions per Year:</i>	2	1	11	3	16	33

Commentary: After reviewing our policies for MLEAC accreditation, the Department added the disposition of “Policy Failure” to address incidents where the organization needed to improve the policy before any individual could be held accountable.

**Local Area Sworn Law Enforcement
Staffing Comparison - 2021:**

<i>City</i>	<i>Sworn Personnel</i>	<i>City's Estimated Population</i>	<i>Officers per 1000 Population</i>
Grand Rapids	297	200,370	1.48
Grandville	26	15,696	1.66
Kentwood	70	52,036	1.35
Walker	38	23,537	1.61
Wyoming	83	76,501	1.08
East Grand Rapids	28	12,220	2.29

Commentary:

The national average for police officers per 1000 population for all cities is 2.4. The East Grand Rapids Department can staff our city at near the national average because of the public safety concept. Prior to 1986, the separate police and fire departments in East Grand Rapids had a total of 40 personnel. Even though the Department is comprised of fewer actual bodies, we can provide nearly twice the police and fire coverage because of consolidation. Municipalities struggling with financial difficulties would do well to study our public safety model.

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Section 6

HISTORICAL PERSPECTIVE

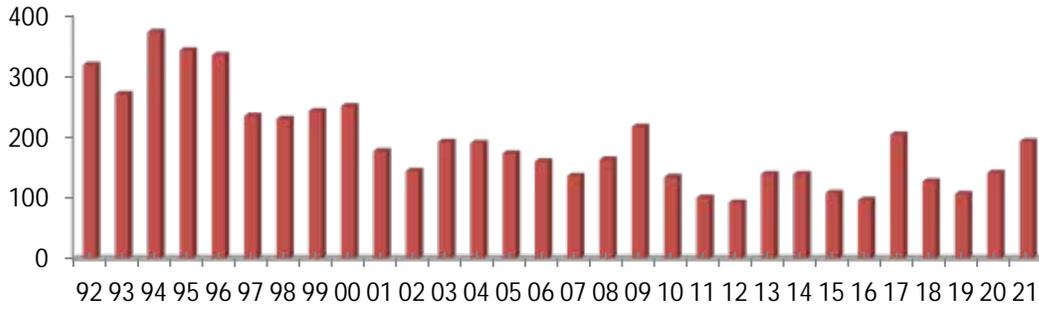
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**Historical Perspective:
Selected Activity from 1990 – 2021**

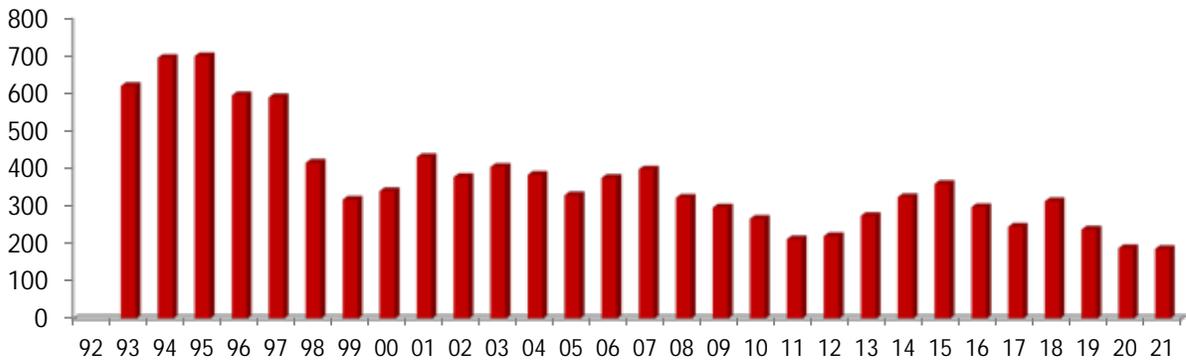
Year:	<i>Activity</i>					
	Part I Crime	Part II Crime	Part III Offense	Home Invasion	Larceny Compl.	False Alarms
1990	257	565	3032	12	208	320
1991	270	550	3279	18	204	337
1992	320	621	3296	13	256	293
1993	272	696	3256	9	226	311
1994	374	701	3397	23	316	363
1995	344	596	3331	8	308	340
1996	336	591	3175	15	270	228
1997	236	417	3181	14	165	250
1998	231	318	3307	40	138	244
1999	244	341	3068	52	125	264
2000	252	432	3523	38	154	284
2001	178	378	3471	29	98	281
2002	145	406	3602	11	91	287
2003	193	384	3564	21	122	272
2004	191	330	3178	26	123	247
2005	174	376	3265	18	115	217
2006	129	399	3018	31	88	140
2007	138	323	3313	26	100	178
2008	164	298	3420	42	116	192
2009	219	267	3133	42	168	177
2010	135	234	2902	39	86	169
2011	101	221	3145	25	90	167
2012	93	275	3812	31	58	N/A
2013	140	325	2186	28	107	162
2014	140	360	2335	23	110	198
2015	109	298	1832	11	84	198
2016	97	246	2731	14	71	123
2017	205	314	2662	27	164	20
2018	128	239	2791	19	93	203
2019	107	189	2677	8	84	183
2020	142	187	1858	17	102	116
2021	194	156	2228	13	157	157

**Historical Perspective:
Selected Activity from 1992 – 2021**

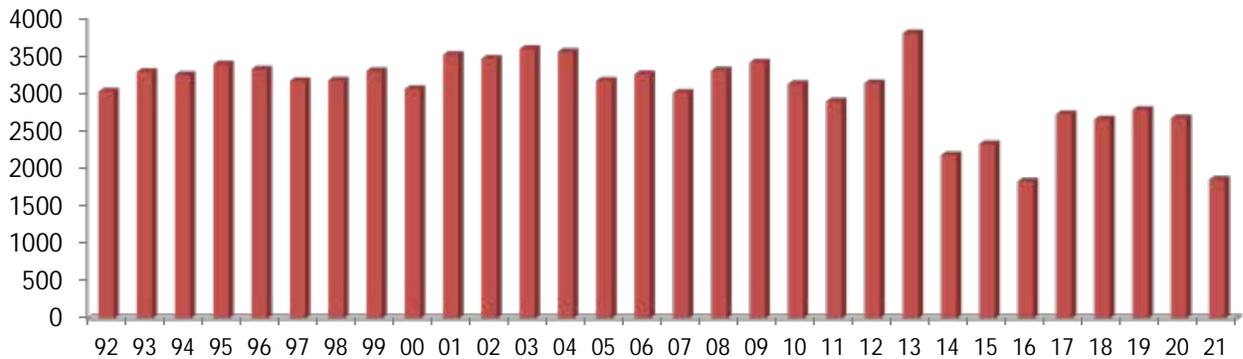
Part I Crime: 1992 – 2021



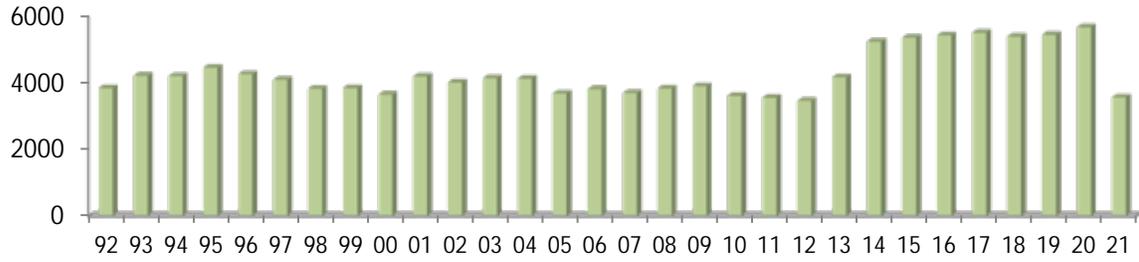
Part II Crime: 1992 – 2021



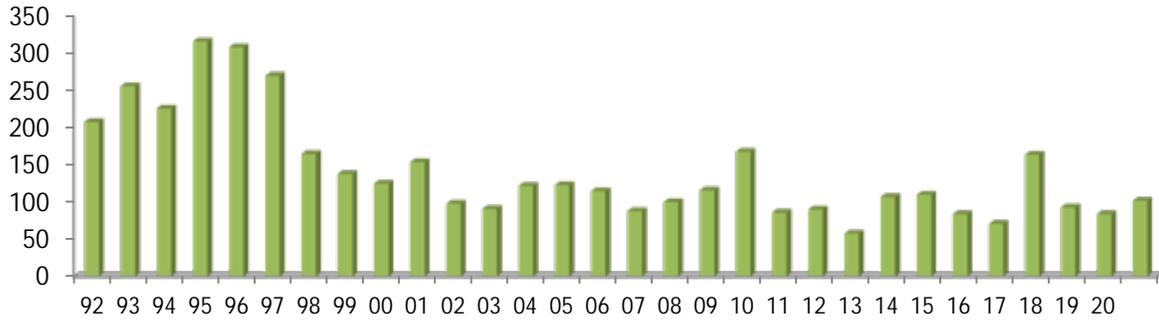
Part III Offenses: 1992 – 2021



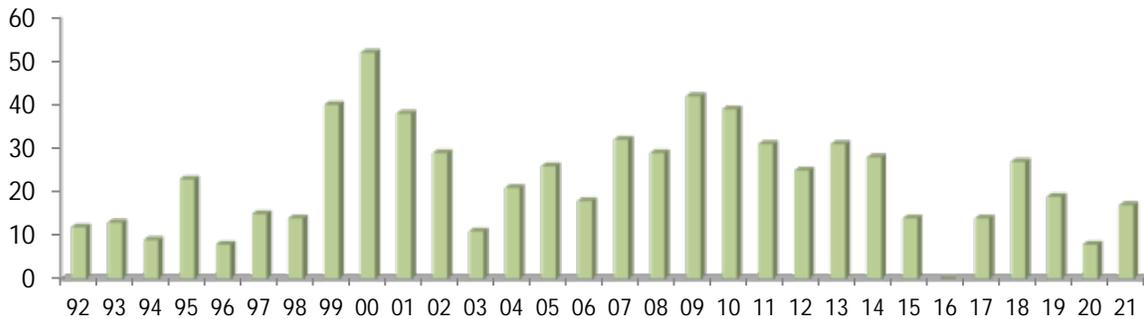
Total Incidents: 1992 – 2021



**Selected Criminal Activity:
Larceny Complaints: 1992 – 2021**



**Selected Criminal Activity:
Burglary: 1992 – 2021**

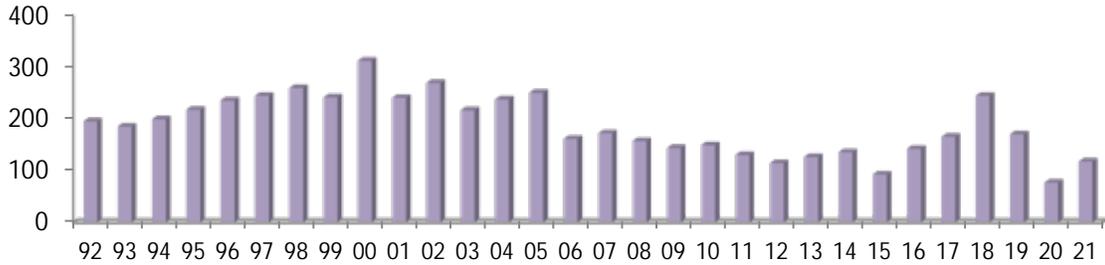


Historical Perspective - Vehicle Crashes 1990 to 2021:

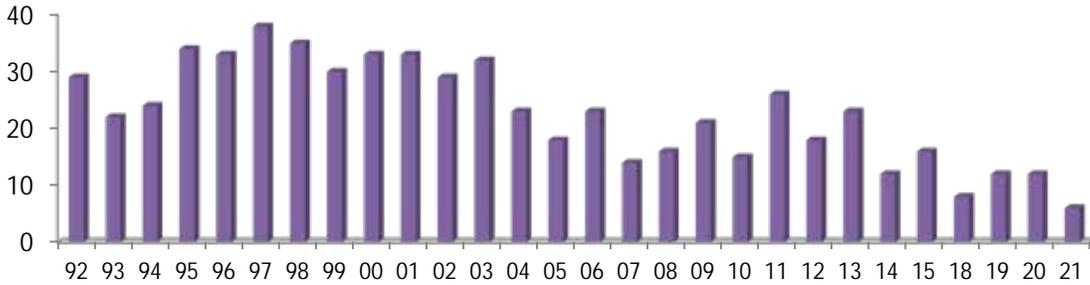
Decade & Year	Property Damage	Personal Injury	Fatal Injury	Total Accidents
90's				
1990	218	29	0	247
1991	236	37	0	273
1992	196	22	0	218
1993	186	24	0	216
1994	200	34	1	235
1995	218	33	1	235
1996	236	38	0	251
1997	245	35	0	274
1998	260	30	0	290
1999	242	33	0	275
00's				
2000	314	32	0	346
2001	232	30	0	262
2002	270	32	1	303
2003	219	21	0	240
2004	238	18	0	256
2005	251	23	0	274
2006	162	14	0	221
2007	173	16	0	253
2008	158	21	0	237
2009	144	15	0	209
10's				
2010	150	26	0	242
2011	131	18	0	191
2012	115	23	0	185
2013	127	12	0	183
2014	136	16	0	194
2015	93	8	0	127
2016	143	10	0	153
2017	166	12	0	178
2018	245	12	0	257
2019	171	12	0	230
20's				
2020	77	6	0	122
2021	118	6	0	156

**Historical Perspective:
Vehicle Crashes 1991 – 2021:**

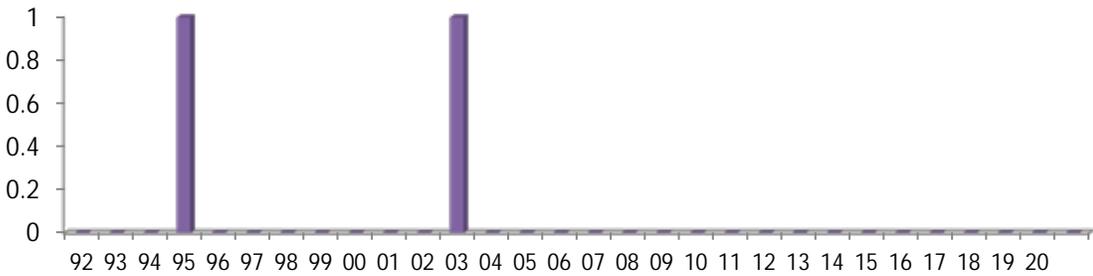
Property Damage Crashes: 1992 – 2021



Personal Injury Crashes: 1992 – 2021



Fatal Traffic Crashes: 1992 – 2021



Total Traffic Crashes: 1992 – 2021

