

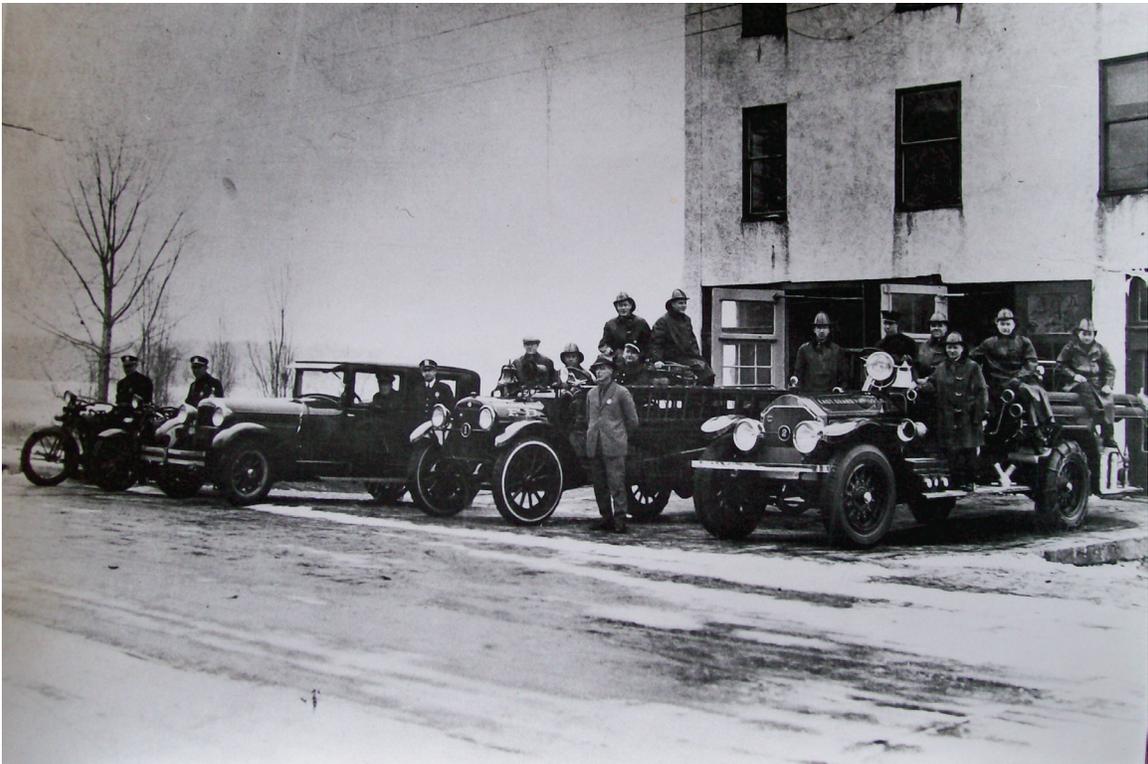


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# *City of East Grand Rapids Department of Public Safety*

## *Annual Report 2016*

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*East Grand Rapids Police & Fire Departments Circa 1930's*

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*East Grand Rapids Department of Public Safety  
Annual Report – 2016*

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**Section 1**

**OVERVIEW**



## Introduction:

Attached for your review is the 2016 Annual Report for the East Grand Rapids Department of Public Safety. It was a significant year for the Department of Public Safety.

The Department of Public Safety is committed to working closely with the community, all levels of government, and key stakeholders to move forward on key law enforcement and fire safety concerns. While the department must clearly lead in public safety issues, community security is a shared responsibility. The efforts and partnerships

of today are the foundations for a safe and peaceful East Grand Rapids tomorrow. Our goal is to make East Grand Rapids the safest and most livable city. We will work with all who are committed to public safety to achieve this desired end.

We are very pleased and thankful for your support and the backing of the community. We will work hard to maintain your trust and confidence.

## Service Philosophy:

The East Grand Rapids Department of Public Safety embraced the philosophy of Community Policing long before the term became a popular buzzword throughout the country. The Department strongly believes the respect of citizens combined with a collaborative working partnership with the community they protect and serve leads to a safer city and “a better place to live.”

Because of the Department’s location in the “Heart of the City”, and its close proximity to schools and walking distance to the central business district, the Department and its citizens are able to co-mingle. This creates and fosters the best feelings of what a small town offers. Many times a week, students, parents and groups

Mark A. Herald  
Director



come to the Department for visits. The officers and citizens find the Department’s “Central Location” eases the communication process, which is vital for community policing.

The Department has always had a close working relationship with schools both in and out of the district. With the addition of the summer bike patrol in 1997, the Department was able to target youth and issues that affect youth such as bike helmet ordinances, tours and positive interaction. Many Department members are actively involved in youth centered activities such as coaching and other various events. Members of the Department regularly attend school assemblies and classroom discussions.

Respectfully,

Mark A. Herald  
Director of Public Safety

Ric Buikema  
Captain

Brian Williams  
Captain

## Department Highlights & Accomplishments:

During 2016, the East Grand Rapids Department of Public Safety was able to:

- Send Sgt. Brian Davis and Sgt. Matt Perez to the Grand Rapids Police Department Leadership Institute where they spent one week a month, for four consecutive months, listening and learning from world renowned speakers on various leadership topics.
- Conduct a scenario based fire training evolution involving a high angle rescue on a pitched roof. The training utilized Paltform-23 and various other rigging elements to perform the rescue.
- Send Officer Evan Stuart to Patrol Rifle Instructor School where he was able to earn certification and become one of the Department's certified rifle instructors.
- Conduct training on various topics including, but not limited to, Ice Rescue training utilizing the department's air boat, Legal Update, and recertification in LEIN (Law Enforcement Information Network).
- Grant Detective Mark Lindner the *Meritorious Service Award* for performing investigative duties in an exemplary manner. In 2001, a violent criminal sexual assault occurred in East Grand Rapids. For the next 15 years this case remained unsolved. After the Michigan State Police Crime Lab notified Detective Mark Lindner of a Combined DNA Index System (CODIS) hit, he immediately reopened the "cold case" and began his criminal investigation. After obtaining suspect information, Detective Lindner worked many days and countless hours compiling DNA evidence, statements, reexamined old evidence, and interviewed the victim and suspect in order to obtain an arrest warrant. His effort, commitment and dedication to solving this criminal incident were displayed by building an overwhelming case that the suspect could not overcome. Because of his hard work, thoroughness and professionalism, the suspect entered a guilty plea with no deals offered by the prosecution. As a result, a conviction was secured and a dangerous subject is behind bars.
- Congratulate Captain Ric Buikema on graduating from the 265<sup>th</sup> Session of the Federal Bureau of Investigation National Academy. Less than 1% of law enforcement leaders worldwide get to attend this prestigious executive development.
- Hire Alexandra Heid, Taylor Fender, Jose Cruz, and Maxwell Wozniak as Bike Patrol Officers for the summer. This group was conscientious and polite. They served our community in a most professional manner.
- Assist the Walker Police Department - at the Delta Plex - and Kent County Sheriff's Department by providing site security and road closures for several presidential candidate (Trump) visits.
- Assist the City of East Grand Rapids election personnel with school/voter/site security.
- Hold the 2<sup>nd</sup> Annual "Public Safety Day" in late October. Once again, the event was a huge success as hundreds of residents & non-residents attended.
- Congratulate PSO Troy Brown for completing the F.B.I. sponsored ALERRT (Advanced Law Enforcement Response Training) instructor course. He also provided active shooter training to each City department. Active shooter training scenarios were also conducted with the East Grand Rapids Public Schools and local fire departments

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**Section 2**

**CRIME STATISTICS**



**Part I - Violent Crime:**

Part I Violent Crimes involve the use or threat of force and are defined as follows:

- *Aggravated Assault* – is the unlawful attack by one person upon another with a weapon for the purpose of inflicting severe injury likely to produce death or aggravated bodily harm.
- *Forcible Rape* – is the carnal knowledge of a person forcibly and/or against that person’s will. Assaults or attempts to commit rape by force or threat are also included.
- *Murder & Non-Negligent Manslaughter* – is the willful killing of one human being by another.
- *Robbery* – is the taking or attempt to take anything of value from the care, custody, or control of a person or persons by force or threat of force or violence and/or placing the victim in fear.

Part I – Violent Crime*	Year					%
	2012	2013	2014	2015	2016	Change 15 to 16
Aggravated Assault	1	2	0	2	2	0%
Forcible Rape/CSC	0	1	3	4	2	-50%
Murder & Non-Negligent Manslaughter	0	0	0	0	0	0%
Robbery	0	0	0	0	0	0%
<i>Total Violent Crime:</i>	<b>1</b>	<b>3</b>	<b>4</b>	<b>6</b>	<b>4</b>	<b>-33%</b>

**Commentary:**

There are no significant trends in this area. In general, violent crime is a rare occurrence in East Grand Rapids.

*\*Note: Beginning with the 2010 Annual Report, all Part I Crimes, except for the current year, will be recorded from the annual FBI Uniform Crime Report.*

**Part I - Property Crime:**

Part I Property Crimes are defined as follows:

- *Arson* – is any willful or malicious burning or attempt to burn, with or without intent to defraud, a dwelling, house, public building, motor vehicle or aircraft, personal property of another, etc. Only fires determined through investigation to have been willfully or maliciously set are classified as arsons. Fires of suspicious or unknown origins are excluded.
- *Breaking & Entering* – is the unlawful entry of a structure to commit a felony or a theft. The use of force to gain entry is not required to classify as an offense of burglary.
- *Larceny* – is the unlawful taking, carrying, leading or riding away of property from the possession or constructive possession of another. Larceny includes but is not limited to retail fraud, purse snatching, and thefts from motor vehicles.
- *Motor Vehicle Theft* – is the theft or attempted theft of a motor vehicle. This includes the stealing of automobiles, buses, trucks, snowmobiles, motorcycles, mopeds, etc. The definition excludes the taking of a motor vehicle for temporary use by those persons having unlawful access.

Part I – Property Crime	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
Arson	0	0	0	0	0	0%
Breaking & Entering	31	25	23	11	14	+27%
Larceny	58	112	110	84	71	-15%
Motor Vehicle Theft	3	1	3	6	8	+33%
<i>Total Property Crime:</i>	<b>92</b>	<b>138</b>	<b>136</b>	<b>101</b>	<b>93</b>	<b>-7%</b>

**Commentary:**

Our goal is to consistently reduce the total number of property crimes. Burglaries and larcenies can be significantly reduced if residents remember to lock their doors and windows at all times, and secure all valuables inside their houses or garages. Larcenies of property from automobiles can be greatly reduced if residents remove all valuables from their vehicles and secure the windows and doors, even if their automobile is parked in their driveway. The 93 recorded Part I – Property Crimes are the second lowest since 2012.

**State of Michigan:  
Crime Comparison to Cities & Townships over 10,000  
Total Part 1 Crime Rankings\*:**

<i>Cities</i>	<i>Part 1 Crime</i>	<i>Rank</i>
<b>2012</b>		
New Baltimore	66	1
Grosse Ile Township	89	2
<b>East Grand Rapids</b>	<b>93</b>	<b>3</b>
Riverview	103	4
South Lyon	120	5
Bath Township	125	6
Beverly Hills	125	7
Clawson	127	8
<b>2013</b>		
Grosse Ile Township	48	1
New Baltimore	77	2
Milford	102	3
Clawson	105	4
South Lyon	114	5
Rochester	118	6
Beverly Hills	127	7
Farmington Hills	128	8
<b>East Grand Rapids</b>	<b>141</b>	<b>9</b>
<b>2014</b>		
Grosse Ile	42	1
Flushing Township	55	2
South Lyon	75	3
Beverly Hills	88	4
Clawson	94	5
Milford	95	6
Farmington	106	7
Hamburg Township	107	8
New Baltimore	108	9
Rochester	119	10
<b>East Grand Rapids</b>	<b>140</b>	<b>11</b>
<b>2015</b>		
Grosse Ile	62	1
Beverly Hills	97	2
<b>East Grand Rapids</b>	<b>107</b>	<b>3</b>
Clawson	120	4
Flushing Township	147	5
South Lyon	158	6
Rochester	159	7

**State of Michigan:  
Crime Comparison to Cities & Townships over 10,000**

**Total Violent Crime Rankings\*:**

<i>Cities</i>	<i>Part I- Violent Crime</i>	<i>Rank</i>
<b>2011</b>		
<b>East Grand Rapids</b>	<b>2</b>	<b>1</b>
Beverly Hills	5	2
Flushing Township	6	3
<b>2012</b>		
<b>East Grand Rapids</b>	<b>1</b>	<b>1</b>
Grosse Ile	1	1
South Lyon	4	3
Grosse Pointe Woods	5	4
<b>2013</b>		
<b>East Grand Rapids</b>	<b>3</b>	<b>1</b>
Grosse Ile Township	4	2
Hamburg Township	5	3
Beverly Hills	6	4
<b>2014</b>		
Grosse Ile Township	1	1
Beverly Hills	2	2
<b>East Grand Rapids</b>	<b>3</b>	<b>3</b>
Milford	4	4
<b>2015</b>		
Beverly Hills	1	1
Grosse Ile Township	2	2
<b>East Grand Rapids</b>	<b>6</b>	<b>3</b>
Farmington	6	3

\*Note: Beginning with the 2010 Annual Report, all Part I Crimes, except for the current year, will be recorded from the annual FBI Uniform Crime Report.

**State of Michigan:  
Crime Comparison to Cities & Townships over 10,000  
Total Part 1 Property Crime Rankings\*:**

Cities	Part I Crime	Rank
<b>2011</b>		
South Lyon	90	1
Clawson	117	2
Flushing Township	122	3
<b>East Grand Rapids</b>	<b>130</b>	<b>4</b>
<b>2012</b>		
New Baltimore	56	1
Grosse Ile Township	88	2
<b>East Grand Rapids</b>	<b>92</b>	<b>3</b>
Riverview	92	3
Bath Township	103	5
<b>2013</b>		
Grosse Ile	44	1
New Baltimore	68	2
Milford	90	3
Clawson	95	4
South Lyon	97	5
Rochester	109	6
Farmington	115	7
Beverly Hills	121	8
<b>East Grand Rapids</b>	<b>138</b>	<b>9</b>
<b>2014</b>		
Flushing Township	38	1
Grosse Ile Township	41	2
South Lyon	64	3
Beverly Hills	86	4
Clawson	87	5
Milford	91	6
Farmington / Hamburg Township	97	7
New Baltimore	101	8
Rochester	107	9
<b>East Grand Rapids / Berkley</b>	<b>137</b>	<b>10</b>
<b>2015</b>		
Grosse Ile Township	61	1
Beverly Hills	97	2
<b>East Grand Rapids</b>	<b>101</b>	<b>3</b>
Clawson	102	4
Flushing Township	133	5
South Lyon	142	6

*Note: Beginning with the 2010 Annual Report, all Part I Crimes, except for the current year, will be recorded from the*

## Part II Crime:

Part II or Non-Index Crimes are less serious offenses committed against persons and/or property. Some key definitions for Part II Crimes are:

- *Disorderly Conduct* – is any behavior that tends to disturb public peace or decorum, scandalize the community, or shock the public sense of morality.
- *Embezzlement* – is the illegal taking, misapplying, or misappropriating of money, property, or other items of value entrusted to a person's care, custody, or control.
- *Forgery & Counterfeiting* – is the altering, copying, or imitation of something without authority or right with the intent to deceive a person that it is original or genuine.
- *Fraud* – is the intentional perversion of the truth with the purpose of inducing another person, or entity to part with something of value or surrender a legal right.
- *Narcotics Laws* – are the violation of laws prohibiting the production, distribution, and/or use of controlled substances and the equipment/devices utilized in their preparation or use.
- *Non-Aggravated Assault* – is an unlawful physical attack where neither the offender displays a weapon, nor does the victim suffer obvious severe or aggravated bodily injury.
- *Operating While Impaired (OWI)* – is driving or operating a motor vehicle, boat, or snowmobile while mentally or physically impaired as a result of consuming alcohol or drugs/narcotics.
- *Sex Offenses* – are illegal acts done for sexual gratification, involving display or exposure of sexual organs or gross indecency. Rape and prostitution are not included.
- *Stolen Property* – is buying, receiving, selling, concealing, transporting, or possessing property of another with the knowledge that it has been criminally taken.
- *Weapons Offenses* – are the violation of laws or ordinances prohibiting the manufacturing, selling, purchase, transportation, possession, concealment, or use of firearms or deadly weapons.

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Part II Crime	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
Assault & Battery	3	2	23	11	16	+45%
Bomb Threats	0	0	1	0	0	0%
Disorderly	*N/A	33	26	13	29	+123%
Narcotic Law Violations	40	94	92	79	65	-17%
Embezzlement	2	0	1	1	0	-100%
Forgery/Counterfeiting	5	2	0	1	4	+300%
Fraud	25	18	46	31	22	-29%
Liquor Law Violations	29	44	39	23	28	+21%
No Account/NSF Check Violations	1	1	0	0	0	0
Obscene/Threatening Phone Calls	10	11	2	9	6	-33%
Other Federal, State, Local Violations	5	0	6	46	12	-73%
Operating While Impaired	102	73	63	27	26	-3%
Resisting/Obstructing	6	0	14	7	6	-14%
Sex Offenses/Indecent Exposure	0	0	3	2	0	-200%
Stalking/Harassment/ Intimidation	10	3	0	5	0	-500%
Stolen Property	-	2	4	3	0	-300%
Trespassing	2	4	3	5	6	+20%
Vandalism/MDOP	35	41	30	35	25	-28%
Weapons Violations	3	2	7	0	1	+100%
<i>Total Part II Crime:</i>	<b>*275</b>	<b>330</b>	<b>360</b>	<b>298</b>	<b>246</b>	<b>-17%</b>

**Commentary:**

None.

### Part III Offenses:

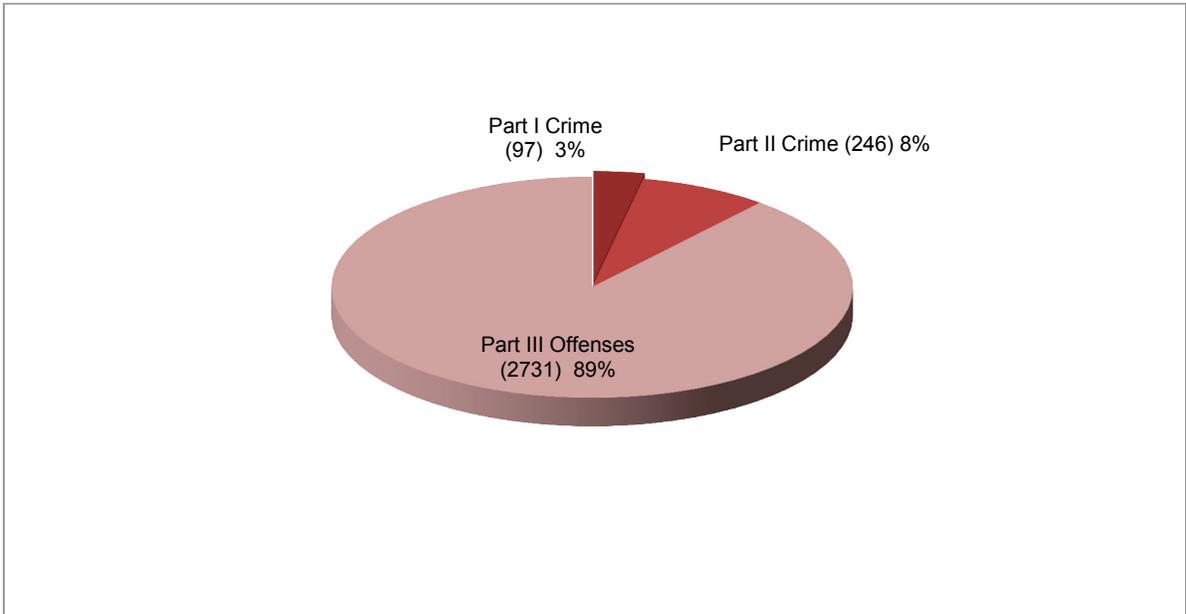
Part III Offenses	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
<b>Animal Offenses</b>						
Animal/Dog Bites	0	5	1	3	6	+100%
Animal Violations/Compl.	107	62	67	43	83	+93%
<b>Juvenile Offenses</b>						
Curfew/Loitering Violations	*N/A	2	0	2	0	-200%
Juv. Runaway/Missing Per.	*N/A	0	8	1	7	+600%
<b>Medical Activity</b>						
Medical Response/Emergency	271	209	205	194	266	+37%
Natural Deaths	0	3	6	3	4	+33%
Overdose	0	0	0	1	1	0%
Suicides & Attempts	3	10	14	7	13	+85%
<b>Miscellaneous Offenses</b>						
Assist Citizens/Other PD's	*N/A	678	889	356	783	+119%
Court Viol./Warrant Arrests	*N/A	99	88	80	89	+11%
Domestic/Neighbor/Disputes	*N/A	67	50	48	64	+33%
False Alarms	*N/A	50	44	98	123	+25%
Fire Calls/Haz. Conditions	*N/A	63	95	53	139	+162%
Lost/Found Property	*N/A	93	68	45	60	+33%
Misc. Public Complaints	*N/A	*N/A	*N/A	0	0	0%
Open Building/Door/Window	*N/A	10	6	3	8	+166%
Susp. Vehicles/Persons/Etc.	*N/A	471	410	274	578	+110%
Voided Complaints	*N/A	48	55	1	1	0%
<b>Traffic Activity</b>						
Traffic Accidents, Total	186	140	213	123	201	+63%
Traffic Hazard/Directed	*N/A	39	46	11	82	+645%
Parking Complaints	*N/A	182	270	92	194	+110%
<i>Total Part III Offenses:</i>	<b>*3812</b>	<b>2138</b>	<b>2535</b>	<b>1832</b>	<b>2731</b>	+49%

### Commentary:

Part III Offenses include non-criminal activity, court violations, & juvenile status violations.

*\*Estimated Part III Offense count for 2012 due to data conversion in 2012*

**Comparison of Part I Crime,  
Part II Crime, & Part III Offenses for 2016:**



**Commentary:**

In relation to overall activity for the year, The City of East Grand Rapids reports few actual crimes. As indicated by the above pie chart, the vast majority of incidents are Part III Offenses (i.e., non-criminal or routine calls for service).

**The Crime/Crash Clock:**



<b>Part I Violent Crime</b>	2016 Total	Per Week	Per Month	Crime Clock Comments
Aggravated Assault	2	.04	.17	
Forcible Rape	2	.04	.17	1 every 182.5 days
Murder/Non-Negligent Manslaughter	0	0	0	
Robbery	0			
<i>Total Violent Crime:</i>	<b>4</b>	<b>.08</b>	<b>.33</b>	1 every 91.25 days
<b>Part I Property Crime</b>				
Arson	0	0	0	
Burglary	14	.27	1.2	
Larceny	71	1.4	5.9	1 every 5.1 days
Motor Vehicle Theft	8	.15	.67	
<i>Total Property Crime:</i>	<b>93</b>	<b>1.8</b>	<b>7.2</b>	
<i>Total All Part I Crime:</i>	<b>97</b>	<b>1.9</b>	<b>8</b>	1 every 3.8 days
<b>Accidents/Crashes</b>				
Fatal Crashes	0	0	0	
Non-Fatal Injury / Property Damage	143	2.75	11.92	
Private Property	16	.3	1.3	
Hit & Run	30	.57	2.5	
<i>Total Crashes:</i>	<b>199</b>	<b>3.8</b>	<b>16.6</b>	1 every 1.8 days

**Commentary:**

The crime/crash clock shows the annual ratio of crime to a fixed time interval. In East Grand Rapids, “it conveys the annual reported crime/crash experience showing a relative frequency of occurrences of Part I Crimes and crash offenses.” In general, crime and accidents are infrequent occurrences in our city.

**City Comparison - Part I Crime 2015:**

City	<i>Part I Violent Crime 2015</i>				<i>Total Violent Crime</i>	<i>Violent Crime Rate per 1000</i>
	<b>Aggrav. Assault</b>	<b>Rape</b>	<b>Murder Mansl.</b>	<b>Robbery</b>		
Grand Rapids	901	97	10	437	1445	7.68
Grandville	17	30	0	11	58	3.77
Kentwood	126	84	1	21	232	4.76
Walker	21	43	0	17	81	3.44
Wyoming	144	22	2	55	223	3.09
<b>E. Grand Rapids</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>.46</b>

City	<i>Part I Property Crime 2015</i>				<i>Total Property Crime</i>	<i>Property Crime Rate per 1000</i>
	<b>Arson</b>	<b>B &amp; E</b>	<b>Larceny</b>	<b>MV Theft</b>		
Grand Rapids	47	990	3492	317	4846	25.77
Grandville	0	44	1057	13	1114	72.44
Kentwood	8	233	1465	58	1764	36.21
Walker	6	21	779	8	814	34.58
Wyoming	10	295	1294	161	1760	24.40
<b>E. Grand Rapids</b>	<b>0</b>	<b>10</b>	<b>184</b>	<b>6</b>	<b>200</b>	<b>18.70</b>

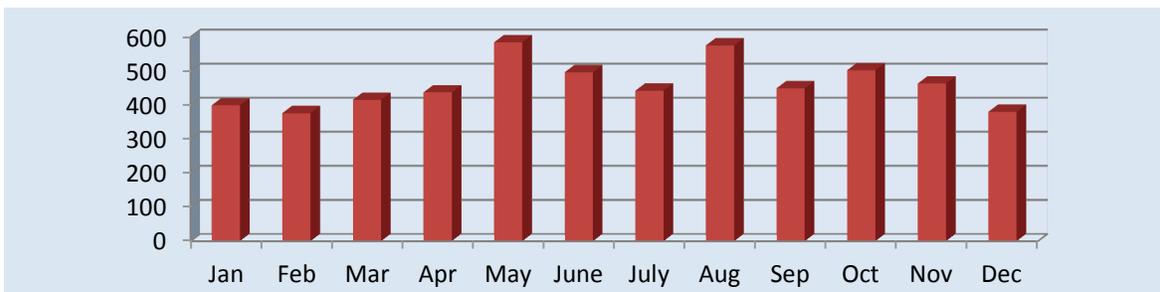
**Commentary:**

East Grand Rapids has the lowest crime rate in the Grand Rapids Metropolitan area. For municipalities with a population base of over 10,000, we are also one of the safest cities in the nation.

**Calls for Service by Month:**

Month:	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
January	296	395	428	435	399	-8%
February	268	371	414	395	376	-4%
March	347	371	444	478	415	-13%
April	286	407	419	420	437	+4%
May	427	469	506	543	584	+17%
June	410	453	497	496	496	0%
July	390	501	485	529	442	-16%
August	363	528	478	487	575	+18%
September	342	470	459	460	449	-2%
October	330	447	423	408	502	+23%
November	257	431	385	402	463	+15%
December	463	426	439	388	380	-2%
<i>Total Calls for Service:</i>	<b>*4179</b>	<b>5253</b>	<b>5366</b>	<b>5441</b>	<b>5518</b>	<b>+1</b>

**Calls for Service by Month for 2016:**



**Commentary:** The East Grand Rapids Department of Public Safety reflects state and national trends when responding to calls for service.

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**Section 3**  
**ARRESTS**



**Part I Crime – Arrests:**

	<i>Arrests</i>					<i>% Change 15 to 16</i>
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	
<b>Part I – Violent Crime Arrests</b>						
Aggravated Assault	1	0	0	0	1	+100%
Forcible Rape/CSC	0	0	0	1	0	-100%
Murder & Non-Neg. Mans.	0	0	0	0	0	0%
Robbery	0	0	0	0	0	0%
<i>Total Violent Crime Arrests:</i>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0%</b>
<b>Part I – Property Crime Arrests</b>						
Arson	0	0	0	0	0	0%
Breaking & Entering	2	5	1	0	0	0%
Larceny	7	1	2	2	0	-200%
Motor Vehicle Theft	3	1	0	6	0	-600%
<i>Total Property Crime Arrests:</i>	<b>12</b>	<b>7</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>-300%</b>
<i>Total Part I Crime Arrests:</i>	<b>13</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>-75%</b>

**Commentary:**

The cumulative arrest totals for each year include both juvenile and adult arrests. When reviewing the figures above, please keep the following in mind: Arrests represent the actual number of individuals arrested. An individual may have been charged with multiple offenses. The reader is cautioned against comparing arrests and offenses, as many times they do not occur in the same years.

**Part II & Part III Crime – Arrests:**

Part II Crime – Arrests	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
Assault & Battery	2	2	5	2	8	+300%
Bomb Threats	0	0	0	0	0	0%
Disorderly	0	0	1	1	1	0%
Narcotic Law Violations	64	93	41	50	125	+150%
Embezzlement	0	0	0	0	0	0%
Forgery/Counterfeiting	1	2	0	0	0	0%
Fraud	1	18	4	1	1	0%
Liquor Law Violations	44	44	23	8	49	+512%
No Account/NSF Check Violation	0	1	0	0	0	0%
Obscene Phone Calls	0	11	0	0	0	0%
Other Federal, State, Local Violations	0	0	3	2	0	-200%
Operating While Impaired	75	73	49	27	26	-3%
Resisting/Obstructing	4	0	4	1	3	+200%
Sex Offenses/Indecent Exposure	0	0	0	0	0	0%
Solicitation	*N/A	0	0	0	0	0%
Stalking/Intimidation	*N/A	3	0	0	0	0%
Threatening/Harassing Complaints	*N/A	0	0	2	1	-50%
Trespassing	2	4	41	1	2	+100%
Vandalism/MDOP	*N/A	41	0	0	2	+200%
Weapons Violations	*N/A	2	2	0	1	+100%
<i>Total Part II Crime Arrests:</i>	<b>*193</b>	<b>250</b>	<b>133</b>	<b>99</b>	<b>218</b>	<b>+120%</b>

Part III Crime – Arrests	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
Court Violations – Misc.	70	71	84	71	52	-26%
Parole/Probation Violations	3	7	0	0	5	+500%
Traffic Offenses	149	189	129	161	125	-22%
Curfew & Juvenile Runaways	0	1	0	0	0	0%
Miscellaneous Offenses	3	5	0	5	10	+100%
<i>Total Part III Crime Arrests:</i>	<b>*225</b>	<b>273</b>	<b>221</b>	<b>167</b>	<b>192</b>	<b>+14%</b>

**Commentary:** There were substantial increases in arrests for narcotic law violations and liquor law violations.

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**Section 4**

**TRAFFIC STATISTICS  
& CALLS FOR SERVICE**

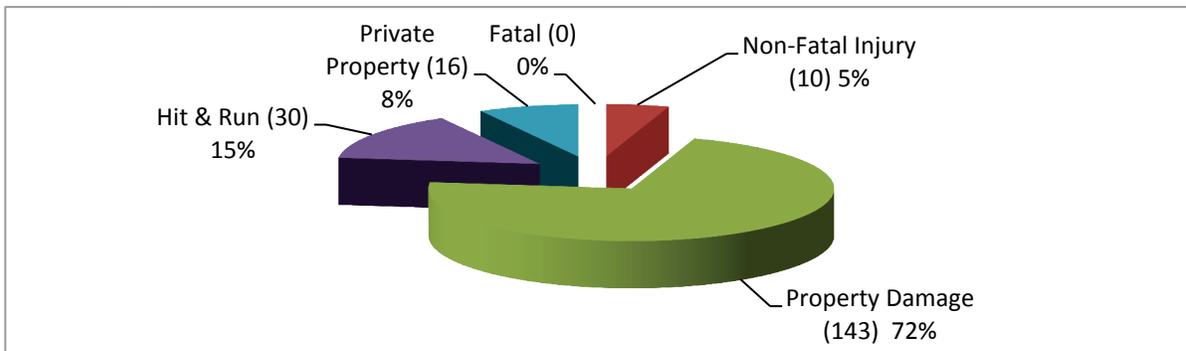


**Traffic Crash Offenses:** Traffic crashes are classified as follows:

- *Fatal* – A crash in which a death occurs to any of the occupants of any vehicle or pedestrian involved in the crash.
- *Non-Fatal Injury* – Any injury other than death of any vehicle occupant or pedestrian involved in the crash.
- *Property Damage* – A crash involving no injuries to any occupant of any vehicle but does involve property damage.
- *Private Property* – A crash which occurs on private property such as a parking lot or driveway.
- *Hit and Run* – A crash in which at least one of the vehicles and/or driver involved leaves the scene.

Traffic Crash Offenses	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
Fatal	0	0	0	0	0	0
Non-Fatal Injury	23	12	16	8	10	+25%
Property Damage	115	127	136	93	143	+53%
Hit & Run	33	27	19	9	30	+23%
Private Property	14	17	23	17	16	-5%
<i>Total Traffic Crashes:</i>	<b>185</b>	<b>183</b>	<b>194</b>	<b>127</b>	<b>199</b>	<b>+56%</b>

**Traffic Crash Offenses by Accident Type for 2016:**



**Commentary:** Traffic crashes increased in 2016; most likely due to heavy road construction.

**Traffic Enforcement:**

Uniform law citations include:

- *Hazardous* – Violations such as careless and reckless driving, failing to stop for a stop sign and failing to stop in assure clear distance are examples of hazardous violations.
- *Speeding* – Speeding is technically a hazardous violation but is separated for purposes of this report.
- *Non-Hazardous* – Some examples of non-hazardous violations are equipment violations, no license on person, vision obstructions, etc.
- *Parking* – Parking violations are issued to vehicles in violation of any city ordinance or state law such as parking to close to a driveway, overtime parking, etc. Fire lane and handicap violations are the only violations that can be enforced on private property.

<b>Traffic Enforcement Activity:</b>	Year					% Change 15 to 16
	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	
Uniform Law Citations	*N/A	844	799	862	798	-7%
Verbal Warnings	*N/A	1536	1110	1227	948	-22%
<i>Total:</i>	<b>*N/A</b>	<b>2380</b>	<b>1909</b>	<b>2089</b>	<b>1746</b>	<b>-16%</b>
<b>Parking Enforcement:</b>						
<i>Parking Citations Issued:</i>	<b>291</b>	<b>319</b>	<b>369</b>	<b>547</b>	<b>412</b>	<b>-24%</b>

**Commentary:**

The basic speed in East Grand Rapids is 25 mph unless otherwise posted. Speed limits and other local and state laws are strictly enforced. Officers use radar to aid in enforcement efforts. The department also uses a portable speed trailer equipped with a visual speed display to alert motorists of their speed.

Uniform law citations are actual numbers of tickets written. Each ticket can have up to three charges. In 2016, traffic enforcement was down; most likely due to heavy street construction.

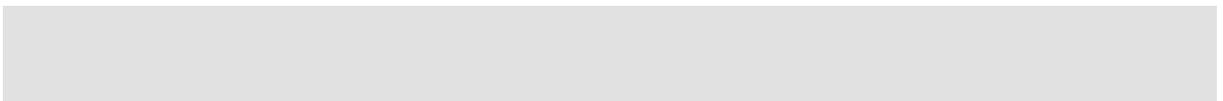
*\*Data not available due to data conversion in 2012.*

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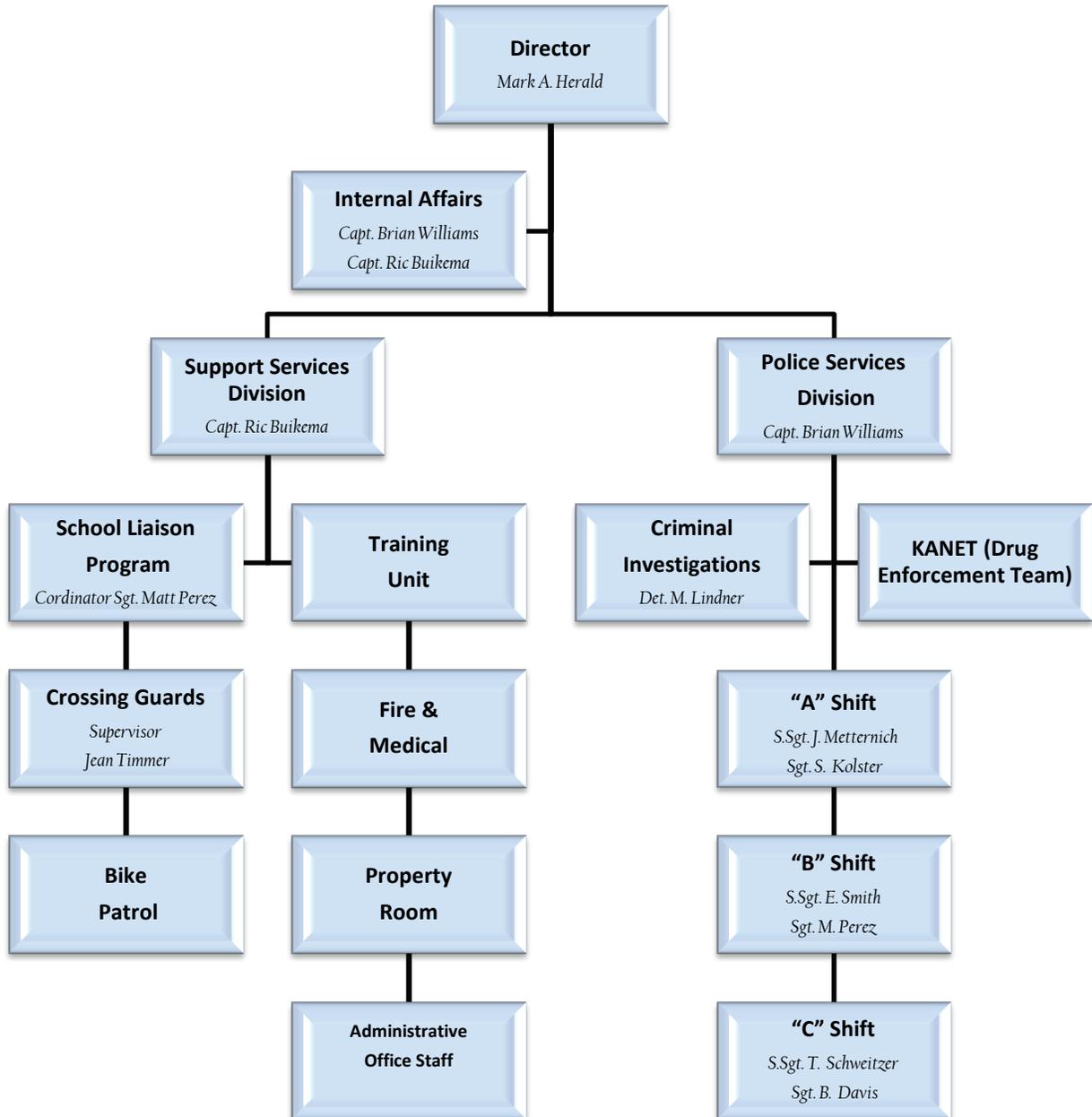


**Section 5**

**ORGANIZATION  
& STRUCTURE**



**Department of Public Safety  
Organizational Chart:**



## Police Services Division:

An East Grand Rapids Public Safety Officer performs many different duties during their assigned shift. At any time, an officer may be called upon to perform police actions, suppress fire, or perform as a Medical First Responder. All of these skills are unique and subject to many variables. Continuous training is required in each discipline in order for Officers to maintain quality of service.

Public safety services are provided utilizing a 24-hour work schedule. A 24-hour shift is traditionally used to staff departments in the fire service. East Grand Rapids is unique in that it has adopted a modified 24-hour operations schedule to staff its consolidated police and fire services. This schedule maximizes the Department's available personnel.

The Department uses three separate rotating shifts, each working a 24-hour tour of duty. Every shift is staffed with one Staff Sergeant, one Sergeant, and five Public Safety Officers. The Sergeants administer and supervise the

Officer's daily activities. A separate 8-hour midnight shift is employed to ensure 24-hour road patrol coverage.

The department, through its patrol operations, is continually emphasizing a "Community First" approach to public safety.

The Department's tradition of answering calls for service that many departments will not normally handle is an example of our efforts to better serve the community. Assigned foot patrols and business property checks add to the safety and security of our city. The use of in-car videos,

citizen questionnaires, and performance evaluations ensure all citizens are receiving the highest quality service we can offer.



Capt. Brian Williams



Staff Sergeant Jeff Metternich on Public Safety Day

**Criminal Investigations:**

Clearance Status of Assigned Cases:	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
Open	0	5	0	2	0	-100%
Unfounded	24	3	2	0	0	0%
Closed	*N/A	118	126	95	90	-5%
Otherwise (i.e., victim failed to cooperate)	20	4	0	0	0	0%
Inactive	98	2	0	0	0	0%
Arrest	91	58	33	20	4	-80%
TOT Other Agency	8	9	14	16	24	+50%
Warrant Issued	10	9	14	16	9	-43%
Cleared by Citation	*N/A	1	4	0	1	+100%
<i>Total Assigned Cases:</i>	<b>241</b>	<b>209</b>	<b>193</b>	<b>149</b>	<b>128</b>	<b>-14%</b>

**Commentary:**

The Detectives receive initial reports taken by uniformed patrol officers that require follow-up or further investigation, or they are assigned cases directly. Their responsibilities include but are not relegated to:

Identifying and locating criminal offenders

- Arresting criminal offenders
- Collecting and preserving physical evidence
- Recovering and returning stolen property
- Testifying in court
- Coordinating cases
- Investigations with other agencies



Mark Lindner  
Detective



Pete Gruzin  
Detective

## Support Services Division:

The Support Services Bureau is responsible for the Fire Division, Training Division, Office Support Staff and Property Room management. Bureau personnel are comprised of one (1) administrative captain and two (2) public safety office clerks.

### *Fire Division:*

The Fire Division is a significant link in the public safety concept. By having all officers cross-trained

in both police and fire disciplines, the department effectively doubles the number of personnel available at all fire scenes.

Although infrequent, it can be argued that firefighting is the most dangerous task our officers face. The fire service has seen an ever-increasing growth of regulations and mandated policies.



*Capt. Ric Buikema*

Requirements for safety equipment and training, and subsequent fines for non-compliance make present day firefighting a true public safety challenge.

- In 2016, the Fire Division responded to 195 fire related incidents.
- The Fire Division continues to work closely with area Fire Departments, particularly in matters concerning mutual aid and fire suppression/response. This collaborative effort is a positive development for both Departments and the citizens we serve. The Fire Division responds in a mutual aid capacity primarily with the Grand Rapids, Ada, and Grand Rapids Charter Township Fire Departments when requested.

*Training Division:*

One of the most demanding tasks of any Public Safety Department is the continuous training required to maintain the knowledge and skills essential for public safety work. The Training Division is responsible for training all staff, both sworn and civilian, in a wide variety of mandatory and non-mandatory police, fire, and emergency services programs. Personnel receive instruction in-house and also attend specialized external programs when necessary. Because of the unpredictable nature and potential danger our officers face day in and day out, training will continue to be a regular part of the officer’s duty day. Some examples of training provided in 2016 include:



<i>Police</i>	<i>Fire</i>	<i>Medical</i>
<ul style="list-style-type: none"> <li>• Weapons Qualification</li> <li>• Rapid Deployment Training</li> <li>• Precision Driving</li> <li>• Defensive Tactics</li> <li>• Simmunitions</li> <li>• Legal Updates</li> <li>• Cultural Diversity</li> <li>• Felony Car Stops</li> </ul>	<ul style="list-style-type: none"> <li>• Fires: Strategies and Tactics</li> <li>• Airboat Ops</li> <li>• Haz-Mat</li> <li>• Ice Rescue</li> <li>• Aerial Operations</li> <li>• Confined Spaces</li> <li>• Extrication</li> <li>• Apparatus Driving</li> </ul>	<ul style="list-style-type: none"> <li>• CPR/AED Certification</li> <li>• Medical First Aid</li> <li>• Blood Borne Pathogens</li> <li>• Patient Assessment</li> <li>• Pediatric Treatment</li> <li>• Airway/Ventilation</li> </ul>

*Office Support Staff:*

The responsibilities of assisting the Patrol and Support Services Divisions were handled by two civilian personnel, which compromise the Office Support Staff. In East Grand Rapids, office staff answers all calls made to the Public Safety non-emergency number of 949-7010 between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday. At all other times, the Kent County Sheriff’s Department answers the non-emergency phone line. All 911 calls are answered by the Kent County Sheriff Department’s Emergency Dispatch Center allowing for immediate transmission of calls for service within the City of East Grand Rapids. Additional duties carried out by Office Support Staff include but are not limited to the following:

- Front desk operations: Assist walk-in and telephone customers, process report copies, cashier, process and issue gun permits, sex offender registrations, impound releases, notary services, background checks, block party registrations, etc.

- Police, fire, and EMS records processing, storage, retrieval, and management
- Warrant Unit management
- Administrative tasks involving statistics, hiring, personnel, presentations, and publications
- Parking ticket processing and collections
- OWI and False Alarm Cost Recovery Program

*Property Room:*

The Department takes in approximately 400 items of property each year. In 2004, the Department replaced civilian staff with sworn personnel for property room management responsibilities. Currently, Public Safety Officer Beth Moore is primarily responsible for managing the property room under the direct supervision of Captain Ric Buikema. The property room management team is responsible for the labeling, tagging, packaging and disposition of all property. As a result, all property is tracked from initial storage to eventual disposition in such a manner as to maintain the integrity of the “chain of evidence.”

Property is divided into four categories. They are found property, evidence, property entered for safekeeping, and forfeiture. Each can require numerous report filings with local, state, and federal authorities. The Department conducts an annual audit of the property room and makes found property available for return to finders. Unclaimed property is donated to charitable organizations.

*School Liaison:*

In 2016, Sergeant Matt Perez became the Coordinator of the Community/School Liaison Program. He coordinates the activities of three school liaison officers - PSO's Troy Brown, Dave Hollis and Zach Nagtzaam - whose duties include all juvenile investigations, bike patrol, child safety seat technician, national night out and liaison between the schools and the public safety department. In addition, the officers coordinate the following programs:

- **T.E.A.M. (Teaching, Educating, and Mentoring)**

In 2016, school liaison officers provided elementary, middle, and high school lessons. Each lesson is approximately 30 to 45 minutes in length and deals with various topics such as fire safety, internet safety, bicycle and pedestrian safety, gun safety, homeland security, defensive driving, etc. “T.E.A.M. is a proactive effort to make schools and



*Officer Kelly Kreiner on Public Safety Day*

communities safer, promote responsible citizenship, and encourage positive character traits.”

- **C.A.C. (Community Action Council)**

We continue to support the C.A.C. by active participation in the group.

- **Crossing Guards**

The Department employs 20 crossing guards. They provide a safe environment for students travelling to and from school. Officer Perez handles all traffic related issues relative to their duties.

The Support Services Division will continue to work behind the scenes to facilitate the Department’s needs and ensure the quality of service our citizens deserve.



*East Grand Rapids Engine #21*

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**Support Services Division Report:**

Year End Report:	2012	2013	2014	2015	2016	% Change 15 to 16
<b>Report Activity:</b>						
Accident Report Copy Requests	83	116	20	52	63	+21%
Accident Reports Processed	320	168	239	194	199	+2%
Bikes Registered	72	68	75	289	251	-13%
Freedom of Information Requests Processed	70	120	131	90	100	+11%
Video Copy Requests	38	18	20	11	7	-36%
Insurance Copy Requests	150	122	*N/A	*N/A	N/A	
<b>Gun Related Processes:</b>						
Purchase Permit Applications Processed	97	46	179	172	184	+6%
Purchase Permits Issued	238	*38	25	24	21	-12%
Total Guns Registered	163	181	179	172	184	+6%
<b>Miscellaneous Activity:</b>						
Walk-in PBT's	289	331	335	205	20	-90%
Background Checks	134	336	145	292	302	+3%
Sex Offenders Registered	3	3	3	5	4	-20%
Parking Tickets Processed	291	319	369	556	412	-25%
Uniform Law Citations	958	844	799	926	798	-13%
Vehicle Impounds Processed	68	79	91	64	45	-30%
Vehicles Auctioned	5	6	10	11	5	-54%
Street Released	0	0	0	0	0	0%
Warrants /PPO's Processed	177	190	148	15	21	+40%
<b>Revenue:</b>						
False Alarms	\$150	\$950	\$1,200	\$1,960	\$1750	-10%
Local Checks	\$50	\$100	\$160	\$220	\$40	-81%
OWI Cost Recovery	\$9,392	\$13,252	\$15,541	\$9,149	\$5452	-40%
Parking Violations	\$7,691	\$3,712	\$8,053	\$11,017	\$11170	+1%
Report/Video Copies	\$3,600	\$1,800	\$2,011	\$1,945	\$34	-98%
Preliminary Breath Tests	1,445	\$2,034	\$2,230	\$1,945	\$25	-98%
Drug Seizure/Other	\$72,682	\$48,136	\$52,859	\$50,225	\$50225	0%
<i>Total Revenue:</i>	<b>\$95,010</b>	<b>\$69,984</b>	<b>\$82,054</b>	<b>\$76,461</b>	<b>\$68,696</b>	<b>-10%</b>

**Fire / Emergency Medical Service Report:**

	Year					% Change 15 to 16
	2012	2013	2014	2015	2016	
<b>Fire Service Activity:</b>						
Single Family Dwelling	3	3	7	6	10	+66%
Multiple Family Dwelling	0	0	0	0	0	0
Commercial/Other Building	9	3	0	0	0	0
Vehicles	2	1	3	2	4	+100%
Miscellaneous Outdoor	2	14	15	34	20	-41%
Fire inspections	N/A	N/A	100	75	90	+20%
Fire Investigations	N/A	N/A	4	3	1	
<i>Fire Runs:</i>	16	21	25	42	35	-17%
<b>Other Fire Service Runs:</b>						
Smoke Investigation	24	16	7	5	5	0%
Wires Down	10	7	1	29	58	+100%
Carbon Monoxide Alarms	1	1	2	3	11	+50%
False or Unfounded Alarms	29	33	35	44	37	-15%
Mutual Aid Given	*N/A	2	3	2	2	0
Mutual Aid Received	*N/A	1	1	2	2	0
All Other Runs	35	20	32	84	80	-4%
<i>Total Other Fire Service Runs:</i>	<b>115</b>	<b>80</b>	<b>81</b>	<b>109</b>	<b>116</b>	<b>+6%</b>
<i>Total All Fire Activity:</i>	<b>131</b>	<b>101</b>	<b>106</b>	<b>151</b>	<b>195</b>	<b>+29%</b>

**Commentary:**

None.

\*Data not available due to data conversion in 2012.

**Internal Affairs:**

The Internal Affairs function ensures department personnel perform their duties in a lawful and professional manner while respecting the rights and dignity of all persons.

Internal Affairs Complaints:	Year					Total By Type 15 to 16
	2012	2013	2014	2015	2016	
<b>Abuse of Authority</b>						
Excessive/Use of Force	0	0	0	0	0	0
Improper Touching/Behavior	0	0	0	0	1	1
Misuse of Position/Authority	1	0	1	2	1	5
Racial Profiling/Discrim.	2	0	0	1	1	4
Tactical Intimidation	0	0	0	0	1	1
<b>Illegal Activity</b>	0	0	0	0	0	0
<b>Improper Procedure</b>	1	0	0	0	0	0
Mishandled Personal Property	0	0	0	0	0	0
Enforcement Decision	1	0	0	0	0	1
Falsification of Documents	0	0	0	0	0	0
Rules & Regulation Violation	0	0	0	1	0	1
Inappropriate Detainment	0	0	0	0	1	1
Improper Questioning	0	0	0	0	0	0
Inappropriate Child Interview	0	0	0	0	0	0
Mishandling Evidence	0	0	0	0	0	0
Unsafe Vehicle Operation	0	0	0	0	0	0
Viol. Of Dispatch Procedure	0	0	0	0	0	0
<b>Unprofessional Conduct</b>						
Rudeness/Threatening	2	0	0	0	0	2
Inappropriate Statement	0	0	1	1	0	2
Unprofessional Conduct	7	0	0	1	1	9
<i>Total Complaints:</i>	<b>14</b>	<b>0</b>	<b>2</b>	<b>5</b>	<b>6</b>	<b>27</b>

**Commentary:**

Complaints concerning the performance of the Department or its members are reviewed by the director and assigned to Capt. Williams or Capt. Buikema, who ensures all complaints are thoroughly investigated in a timely manner. Cases are returned to the Director for final disposition. In 2016, 5 of the 6 complaints were sustained. Complaints against an East Grand Rapids Department of Public Safety officer are a rare occurrence.

Internal affairs complaints may be closed in one of four ways:

- *Sustained* – Investigation proved that the act or acts did happen and the complaint is valid.
- *Not Sustained* – Investigation could not prove or disprove the complaint.
- *Exonerated* – Investigation showed that the act or acts did occur, but they were legal or justified or appropriate.
- *Unfounded* – Investigation showed that the act or acts complained of did not occur.

Internal Affairs Complaint Dispositions:	Year					Total 12 to 16
	2012	*2013	2014	2015	2016	
Sustained/ Sustained in Part	1	0	1	3	5	10
Not Sustained	1	0	0	1	1	3
Exonerated/ Exonerated in Part/ Not Sustained in Part	3	0	1	2	0	6
Unfounded/ Unfounded in Part/ Sustained in Part	3	0	0	1	0	4
<i>Total Dispositions per Year:</i>	8	0	2	7	6	23
<i>% Not Sustained/Exonerated/Unfounded:</i>	<b>88%</b>	<b>*N/A</b>	<b>50%</b>	<b>57%</b>	<b>17%</b>	<b>57%</b>

**Citizen Surveys:**

The Department periodically mails citizen surveys to recipients of tickets issued in the course of a traffic stop or accident complaint to monitor the quality of customer service/satisfaction and identify training needs. They are also used to monitor officer compliance with department rules and regulations.

Question #1: "Did the officer greet you?"	Year					Grand Total 12 to 16
	2012	2013	2014	2015	2016	
Yes	4	10	0	40	43	97
No	0	4	0	4	3	11
No Response/Not Applicable	0	0	0	0	2	2
Total Responses:	4	14	0	44	48	110
% Yes Responses:	100%	71%	0%	91%	90%	88%

Question #2: "Did the officer explain the reason for the stop?"	Year					Grand Total 12 to 16
	2012	2013	2014	2015	2016	
Yes	4	11	0	44	46	105
No	0	3	0	0	1	4
No Response/Not Applicable	0	0	0	0	3	3
Total Responses:	4	14	0	44	50	111
% Yes Responses:	100%	76%	0%	100%	92%	95%

Question #3: "Did the officer inform you of your options in handling the citation"	Year					Grand Total 12 to 16
	2012	2013	2014	2015	2016	
Yes	3	10	0	40	42	95
No	1	4	0	3	4	12
No Response/Not Applicable	0	0	0	0	1	1
Total Responses:	4	14	0	43	48	109
% Yes Responses:	75%	71%	0%	93%	88%	87%

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Cumulative Officer Performance Rating:	Year					Grand Total 12 to 16
	2012	2013	2014	2015	2016	
5 – Very Professional and Polite	1	5	0	24	26	56
4 – Professional, Polite	3	3	0	14	12	32
3 – Businesslike, Efficient	0	4	0	3	7	14
2 – Unprofessional, Impolite	0	1	0	2	1	4
1 – Very Unprofessional, Rude	0	1	0	0	0	1
No Response					2	2
<i>Total Responses:</i>	<b>4</b>	<b>14</b>	<b>0</b>	<b>43</b>	<b>48</b>	<b>109</b>
<i>% Excellent, Good, Businesslike (3, 4 &amp; 5):</i>	<b>100%</b>	<b>85%</b>	<b>0%</b>	<b>95%</b>	<b>94%</b>	<b>943%</b>

**Commentary:**

Survey results clearly indicate drivers receiving citations are treated professionally and respectfully when stopped in East Grand Rapids. It is important to note that all survey results returned are discussed with the officers and considered during their performance reviews.

**Local Area Sworn Law Enforcement  
Staffing Comparison - 2016:**

<i>City</i>	<i>Sworn Personnel</i>	<i>City's Estimated Population</i>	<i>Officers per 1000 Population</i>
Grand Rapids	282	193,792	1.46
Grandville	24	15,857	1.51
Kentwood	69	50,233	1.37
Walker	34	24,003	1.42
Wyoming	83	73,371	1.13
<b>East Grand Rapids</b>	<b>28</b>	<b>10,807</b>	<b>2.59</b>

**Commentary:**

The national average for police officers per 1000 population for all cities is 2.3. The East Grand Rapids Department is able to staff our city at a rate higher than the national average because of the public safety concept. Prior to 1986, the separate police and fire departments in East Grand Rapids had a total of 40 personnel. Today, our combined sworn strength stands at 30. This represents a 25% reduction in manpower. Even though the Department is comprised of fewer actual bodies, we are able to provide nearly twice the police and fire coverage because of consolidation. Municipalities struggling with financial difficulties would do well to study our public safety model.