



# CITY OF EAST GRAND RAPIDS

750 LAKESIDE DRIVE SE-EAST GRAND RAPIDS, MICHIGAN 49506

## Snow and Ice Guidelines

The following are to be used as a guideline because each snow event is unique. Variables can include: accumulation, type of snow, future forecast and time of day. Decisions determining the clearing of the streets will be made with the approval of the DPW Operations Supervisor and/or designee, i.e.: Crew Leader.

1. Freezing rain. Major streets will be salted and cleared first. Local streets will be salted immediately following the completion of major streets. This is performed during regular working hours and overtime if needed.
2. Major streets are always a priority for snow and ice removal. Depending on conditions, crews may have to break off from clearing local streets in order to keep major streets clear.
3. During the evening hours Major streets may not necessarily be cleared curb to curb but will be maintained by an assigned crew. Curb to curb clearing will commence the following morning with an early shift and/or shift arrangements for crews to return at 5:00 a.m..
4. Local streets will be cleared with a center cut (1 truck making 1 pass in each direction of travel) or cleared from curb to curb (2 trucks in tandem making 1 pass in each direction of travel). Streets will be monitored to determine if level of clearing requires additional service. Local streets are not generally cleared during the evening hours. They are cleared the next day after the major streets have been completed. Salt will be applied to local streets at approximately one half of the rate of major streets.
5. Snow accumulations on streets due to center cut plowing will not be allowed to accumulate excessively. This is to be monitored by the Department of Public works and the Department Public Safety. Every snowfall will be evaluated individually along with prior snowfall, future forecasted snowfall, temperature, and time of day.
6. Intersections, hills, stops, and curves are to be blast salted.
7. If the crews cannot maintain Gaslight Village and the City Community Center Complex the on-call personnel will be called in to clear snow from these areas.
8. City sidewalks are plowed depending on street conditions and after a snow accumulation of approximately two inches and on weekends when the snow fall has concluded. Sidewalk priority routes for schools are addressed as needed to ensure sidewalks are clear prior to the start of school. The level of service will be limited to what can be provided by mechanical equipment. Due to these limitations, sidewalks may not be cleared or maintained to a dry pavement standard. No hand-work will be performed. Surface irregularities or slippery conditions may result from any residual snow/pack material from freeze/thaw cycles. The city does not provide ice control to city sidewalks. Property owners are encouraged to clear any residual snow/pack that remains from mechanical removal by the city and utilize concrete-safe ice melt material to maintain sidewalks to a desired level of service. It is recommended that the public wear appropriate foot gear, i.e. boots with grippers to account for adequate traction for conditions.

9. As a result of plowing streets and sidewalks, snow may be deposited into driveways from clearing off streets. Residents are responsible for the removal of this snow.

August 2025